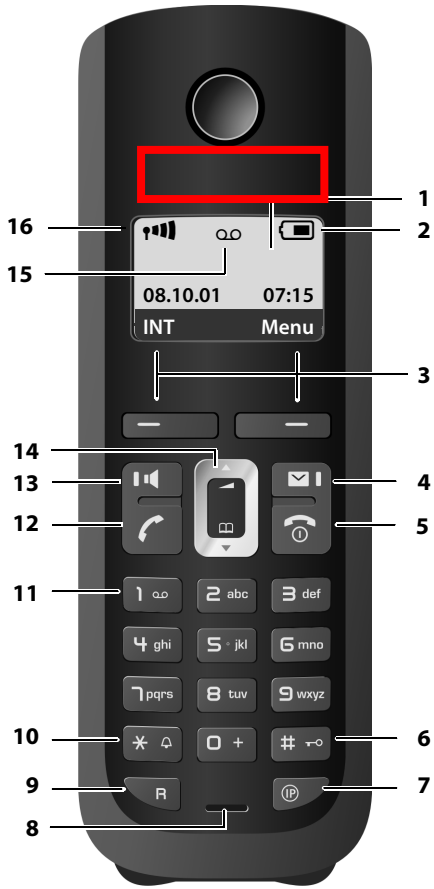
# The handset at a glance

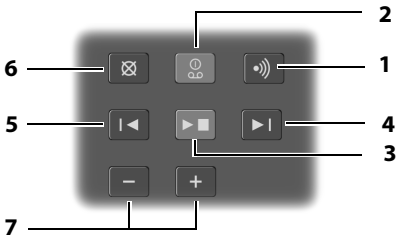



1 **Display** in idle status (example)
2 **Charge status of the batteries**( ➜ page 10)
3 **Display keys** ( ➜ page 16)
4 **Message key** ( ➜ page 26)
Access to calls and message lists;
Flashes: new message or new call
5 **End call key, On/Off key**
End call, cancel function, go back one menu level (press briefly), back to idle status (press and hold), activate/deactivate handset (press and hold in idle status)
6 **Hash key**
Keypad lock on/off (press and hold in idle status);
toggle between upper/lower case and digits
7 **IP key**
IP dialling ( ➜ page 36)
8 **Microphone**
9 **Recall key** ( ➜ page 42)
- Recall (flash)
- Insert a dialling pause (press and hold)
10 **Star key**
Ringer tones on/off (press and hold),
With an existing connection:
Switch between dial pulsing/touch tone dialling (press briefly)
11 **Key 1** ( ➜ page 34)
Dial answer machine (C585 only)/network mailbox (press and hold)
12 **Talk key**
Answer a call, open last number redial list (press briefly), start dialling (press and hold)
13 **Handsfree key**
Switch between earpiece and handsfree mode;
Lights up: handsfree activated
Flashes: incoming call
14 **Control key** ( ➜ page 16)
15 **Answer machine icon** (C585 only)
Answer machine switched on;
Flashes: Answer machine is recording a message or is being operated by another internal party
16 **Signal strength** ( ➜ page 10)

# The base station at a glance

You can use the keys on the base station to register handsets to the base station, search for handsets (paging), → page 36 and operate the integrated answer machine (Gigaset C585 only).

## Gigaset C585 base station




1 **Registration/paging key:**
Press **briefly**: Search for handsets (paging), → page 36.
Press and **hold**: Register handsets and WDCT devices, → page 35.

2 **On/Off key**: Activate/deactivate answer machine.
**LED lights up:** Answer machine is activated.
**LED flashes:** The answer machine is recording a new message.

### During message playback:

3 **Play/Stop key:**
Play back new messages from answer machine or cancel the playback (press **briefly**).
Play back new and old messages (press and **hold**).
**LED flashes:** At least one new message is present.
**LED flickers:** Memory is full.

4 Skip to next message (press once) or next message but one (press twice).

5 Skip back to beginning of message (press once) or to previous message (press twice).

6 Delete current message.

7 Adjust volume during message playback: [–] = quieter; [+] = louder.
While an external call is being signalled: adjust ringer tone volume.

### Please note:

- If the answer machine is being operated from a handset or if it is recording a message, it cannot be operated from the base station.
- If the LED flashes although the answer machine is switched off, it means that there is still at least one new message that has not been played back yet.

## Gigaset C580 base station

**Registration/Paging key:**
– Press **briefly**: Search for handsets (paging), → page 36.
– Press and **hold**: Register handsets and WDCT devices, → page 35.

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# Safety precautions

**Warning**

Read the safety precautions and the user guide before use.

Explain their contents and the potential hazards associated with using the telephone to your children.

Only use the mains adapter supplied, as indicated on the underside of the base station or charging cradle.

Only use the **recommended, rechargeable batteries** (➜ page 45), i.e. never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury.

The operation of medical appliances may be affected. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery.

Do not hold the rear of the handset to your ear when it is ringing or when the handsfree function is activated. Otherwise you risk serious and permanent damage to your hearing.

The handset may cause an unpleasant humming noise in hearing aids.

Do not install the base station or charging cradle in bathrooms or shower rooms. The base station and charging cradle are not splash proof (➜ page 45).

Do not use your phone in environments with a potential explosion hazard (e.g. paint shops).

If you give your Gigaset to someone else, make sure you also give them the user guide.

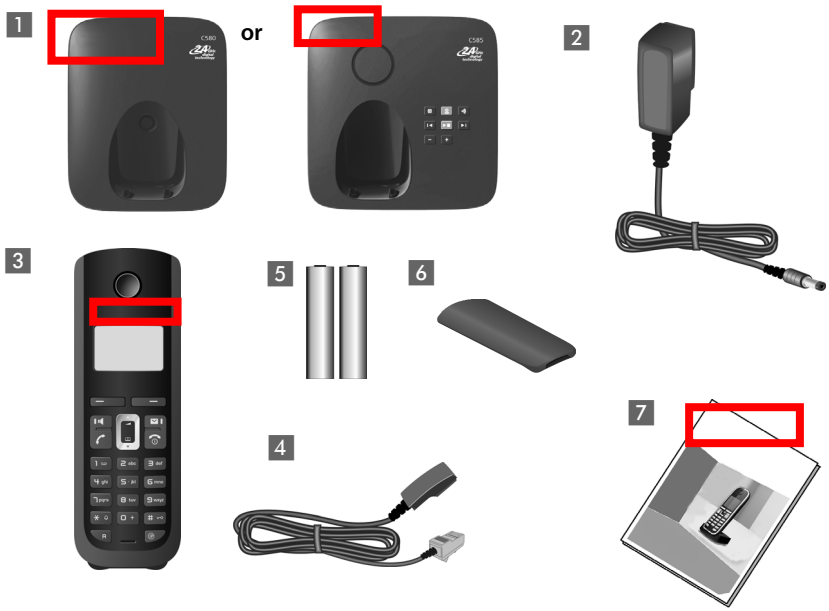
Please remove faulty base stations from use or have them repaired our service, as they could interfere with other wireless services.

**Please note**

Not all of the functions described in this user guide are available in all countries.

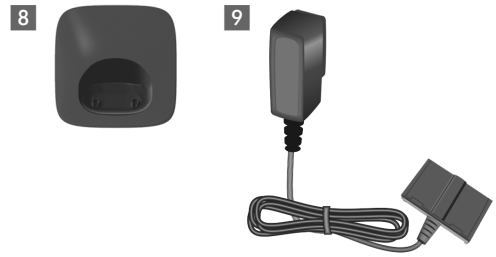
# First steps

## Check the package contents




1 one Gigaset C580/C585/ base station,
2 one mains adapter,
3 one Gigaset C58H handset,
4 one phone cord,
5 two batteries,
6 one battery cover,
7 one user guide.

If you have purchased a **model with multiple handsets** the package should contain two batteries, a battery cover and a charging cradle 8 with mains adapter 9 for each additional handset.



## Setting up the base station and charging cradle (if included)

The base station and charging cradle are designed for use in enclosed dry rooms with a temperature range of +5 °C to +45 °C.

▶ Set up the base station and charging cradles at a central location on a flat, non-slip surface in your house or apartment.

**Please note**

Pay attention to the range of the base station.
This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings.

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

Instructions on how to mount the base station and charging cradle to a wall, see ➜ page 48.

**Please note:**

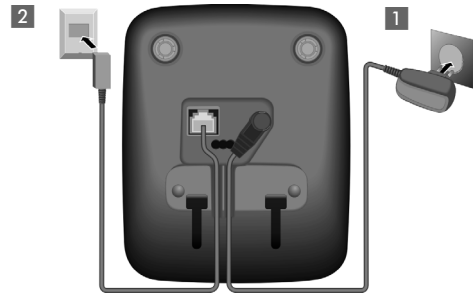
◆ Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.

◆ Protect your Gigaset from moisture, dust, corrosive liquids and vapours.

## Connecting the base station

▶ **First** connect the mains adapter 1.

▶ **Then** connect the telephone jack 2 and insert the cables into the cableducts.

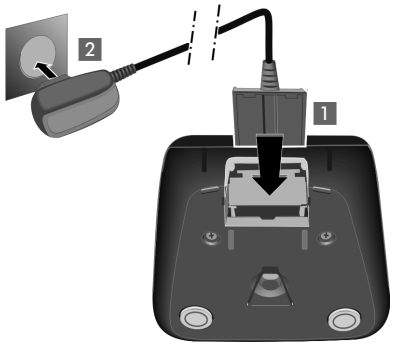



**Please note:**

◆ The mains adapter must **always be connected**, as the phone will not operate without mains connection.

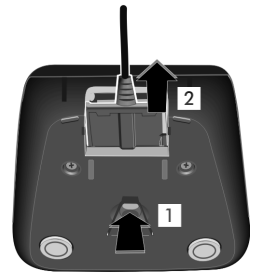
◆ Only use the mains adapter and phone cord **supplied**. Pin connections on telephone cables can vary (pin connections ➜ page 46).

# Connecting the charging cradle (if included)

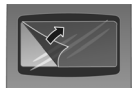



- Connect the flat plug of the mains adapter 1.
- Plug the mains adapter into the plug socket 2.

If you need to disconnect the plug from the charging cradle, press the release button 1 and disconnect the plug 2.



# Setting up the handset for use



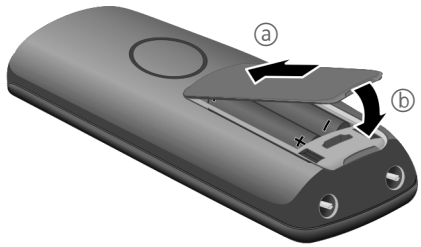
The display is protected by a plastic film. **Please remove the protective film!**

## Inserting the batteries and closing the battery cover

**Warning**

Use only the rechargeable batteries recommended by Gigaset Communications GmbH (→ page 45). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. For example, the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- Insert the batteries the right way round.
  The polarity is indicated in/on the battery compartment.




- First insert the battery cover at the top ⓐ.
- Then press the cover ⓑ until it clicks into place.

If you need to open the battery cover, for instance to replace the batteries, place your fingertip in the cavity on the casing and pull the battery cover upwards.

## Placing the handset in the base station and registering

Before you can use the phone, you must first register the handset to the base station.

▶ Place the handset with the **display facing up** in the base station.

The handset registers automatically. Registration can take **up to 5 minutes**. **Do not remove the handset from the base station during this time.**

The following is displayed after successful registration:

- ◆ the strength of the reception signal between base station and handset:
  - – good to poor:
  - – no reception: flashes
- ◆ battery charge status:
  - – (flat to full)
  - – flashes: batteries almost flat
  - – flashes: charging procedure

If you have purchased a **model with multiple handsets**, repeat the registration process for each handset. Handsets are assigned the lowest available internal number (1-4). If more than one handset is registered to the base station the internal handset number appears on the display, e.g. **INT 2**. If the internal numbers 1–4 are already assigned to other devices, the number 4 will be overwritten.

**Please note**

- ◆ Each key press interrupts the automatic registration.
- ◆ If automatic registration does not work, the handset will have to be registered manually (➜ page 36).

To charge the batteries, leave the handset in the charging cradle.

**Please note**

Only place the handset in the base station or charging cradle that is intended for it.

Should you have any questions and problems ➜ page 43.

## Initial charging and discharging of batteries

The correct charge level can only be displayed if the batteries are first fully charged **and** discharged.

▶ Place the handset in the base station or charging cradle for **ten** hours.

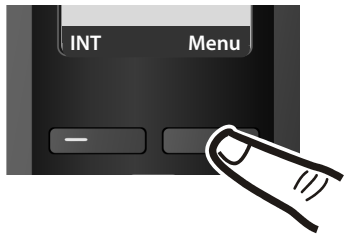
▶ Then remove the handset from the base station or charging cradle and do not replace it until the batteries are completely discharged.

**Please note**

- After the first battery charge **and** discharge you may replace your handset in its base station or charging cradle after every call.
- Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- The batteries may warm up during charging. This is not dangerous.
- After a while, the charge capacity of the batteries will decrease for technical reasons.

## Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm can be used.




▶ Press the key below Menu on the display screen to open the main menu.

▶ Press the bottom of the control key ...

... until the **Settings** menu item appears.

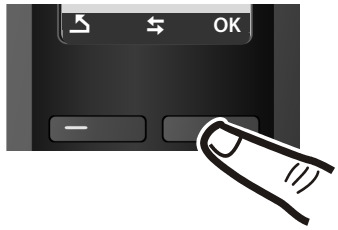
▶ Press the key below OK on the display screen to confirm your selection.

The **Date/Time** menu item appears on the display.

▶ Press the key below OK on the display screen to open the input field.

▶ The active line is marked [...].
Enter day, month and year as an 8-digit number via the handset, e.g. 0 + 1 1 0 + 2 abc 0 + 0 + 8 tuv for 08/10/01.

If you want to correct an entry, press the top or bottom of the control key to toggle between fields.




▶ Press the key below OK on the display screen to confirm your selection.

▶ Enter the hours and minutes as four digit numbers via the handset
e.g. 0 + 7 pqrs 1 0 + 5 jkl for 7:15 hours.
If necessary, use the control key to toggle between fields.

▶ Press the key below OK on the display screen to confirm your selection.

The display shows **Saved**. You will hear a confirmation tone.

▶ Press and hold the end call key to return to the idle status.

## Display in idle status

Once the phone is registered and the time set, the idle display is shown as in this example. If the answer machine is activated, the answer machine icon ⌂ will also be displayed in the header.

Your answer machine is set with a pre-recorded announcement.

**Your phone is now ready for use.**

## What would you like to do next?

Now you have successfully started your Gigaset you will probably want to adapt it to your personal requirements. Use the following guide to quickly locate the most important subjects.

If you are unfamiliar with menu-driven devices such as other Gigaset telephones you should first read the section entitled "Using the phone" → page 16.

| Information on ... | ... is located here. |
|---|---|
| Setting the ringer tone melody and volume | page 38 |
| Setting the handset volume | page 38 |
| Recording a personal message for the answer machine | page 30 |
| Operating the telephone on a PABX | page 42 |
| Registering existing Gigaset handsets to a base station | page 35 |
| Transferring directory entries from existing Gigaset handsets to the new handset(s) | page 25 |

**If you have any questions about using your phone, please read the tips on troubleshooting (→ page 43) or contact our Customer Care team (→ page 43).**

# Using the phone

## Control key

In the following description the side of the control key you need to press for each operation is indicated accordingly, e.g. ▲ for "press the top of the control key".

The control key has a number of different functions:

### When the handset is in idle status

▼ Open the directory.

▲ Call up the menu for setting the handset's call volume (→ page 38), ringer tones (→ page 38) and advisory tones (→ page 39).

### In the main menu, in submenus and lists

▲ / ▼ Scroll up/down line by line.

### In input fields

Use the control key to move the cursor to the left ▲ or right ▼.

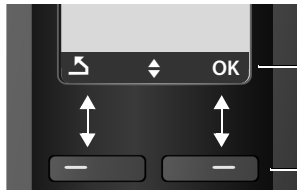
### During an external call

▼ Open the directory.

▲ Adjust the loudspeaker volume for earpiece and handsfree mode.

## Display keys

The function of the display keys changes depending on the particular operating situation. Example:




Current display key functions are shown in the bottom display line.

Display keys

Important display keys:

| | |
|---|---|
| Menu | Open a context-dependent menu. |
| OK | Confirm selection. |
| <C | Delete key: deletes one character at a time from right to left. |
| ↩ | Go back one menu level or cancel operation. |
| INT | Make an internal call. |

# Keys on the keypad

[ ] / [ ] / [ ] etc.
Press the matching key on the handset.

Enter digits or letters.

# Correcting incorrect entries

You can correct incorrect characters in the text by navigating to the incorrect entry using the control key. You can then:

- press <C to delete the character to the left of the cursor,
- insert characters to the left of the cursor,
- overwrite the character (flashing) when entering the time and date etc.

# Menu guidance

Your telephone's functions are accessed using a menu that has a number of levels.

## Main menu (first menu level)

▶ When the handset is in idle status, press Menu to open the main menu

The main menu functions are shown on the display as a list with name and icon.

To access a function, i.e. to open the corresponding submenu (next menu level):

▶ Navigate to the function using the control key. Press the display key OK.

## Submenus

The functions in the submenus are displayed as lists.

To access a function:

▶ Scroll to the function with the control key and press OK.

Or:

▶ Enter the corresponding digit combination (➜ page 20).

**Briefly** press the end call key once to return to the previous menu level/cancel the operation.

## Reverting to idle status

You can revert to idle status from anywhere in the menu as follows:

▶ Press and **hold** the end call key.

Or:

▶ Do not press any key: after 2 minutes the display will **automatically** revert to idle status.

Any settings you have not confirmed by pressing OK will be discarded.

An example of the display in idle status is shown on ➜ page 14.

## Activating/deactivating the handset

With the phone in idle status, press and **hold** the end call key (confirmation tone) to switch off the handset.
Press and **hold** the end call key again to switch the handset on.

## Activating/deactivating the keypad lock

The keypad lock prevents any inadvertent use of the phone.

Press and **hold** the hash key to activate or deactivate the keypad lock. You will hear the confirmation tone.

When the keypad lock is activated you will see the icon on the display and a message when you press a key.

The keypad lock is deactivated automatically if someone calls you. It is reactivated when the call is finished.

# Illustration of operating steps in the user guide

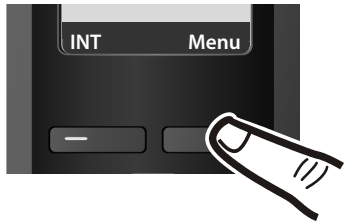
The operating steps are shown in abbreviated form.

**Example:**

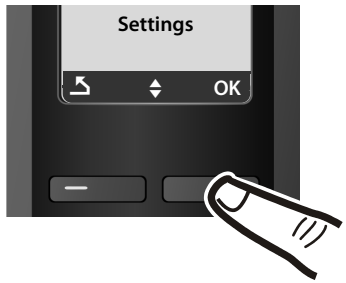
The illustration:

Menu → **Settings** → **Handset** → **Auto Answer** (✓ = on)

means:




▶ Press the display key Menu to open the main menu.




▶ Press the bottom of the control key until the **Settings** menu item appears on the display.

▶ Press the display key OK to confirm your selection.

▶ Press the bottom of the control key until the **Handset** menu item appears on the display.

▶ Press the display key OK to confirm your selection.

The **Auto Answer** menu item appears on the display.

▶ Press the display key OK to activate/deactivate the function (✓ = on)

# Menu tree

Instead of scrolling to locate a menu function, you can select a function more quickly by opening the menu and keying in a digit combination (or shortcut).

**Example:** Menu 7 pqrs 2 abc 2 abc for "Set ringer tone volume".

With the telephone in **idle status,** press Menu (open main menu):

**4 Alarm Clock**

| | | |
|---|---|---|
| 4-1 | Activation | → page 35 |
| 4-2 | Wake up time | → page 35 |

**5 Voice Mail**

| | | | | |
|---|---|---|---|---|
| 5-1 | Set Key 1 | 5-1-1 | Network Mailbox | → page 34 |
| | | 5-1-2 | Answerphone | → page 34 |
| 5-2 | Answerphone | → page 30 | | |
| 5-3 | Call Screening | 5-3-1 | Handset | → page 32 |
| | | 5-3-2 | Base | → page 32 |
| 5-4 | Announcements | 5-4-1 | Record Announcement | → page 30 |
| | | 5-4-2 | Play Announcement | → page 30 |
| | | 5-4-3 | Delete Announcement | → page 31 |
| 5-5 | Message Length | 5-5-1 | Unlimited | → page 32 |
| | | 5-5-2 | 1 Minute | |
| | | 5-5-3 | 2 Minutes | |
| | | 5-5-4 | 3 Minutes | |
| 5-6 | Ring Delay | 5-6-1 | Immediately | → page 32 |
| | | 5-6-2 | 10 sec | |
| | | 5-6-3 | 18 sec | |
| | | 5-6-4 | 30 sec | |
| | | 5-6-5 | Auto | |

**7 Settings**

| | | | | |
|---|---|---|---|---|
| 7-1 | Date/Time | → page 12 | | |
| 7-2 | Audio Settings | 7-2-1 | Call Volume | → page 38 |
| | | 7-2-2 | Ringer Volume | → page 39 |
| | | 7-2-3 | Ringer Melody | → page 39 |
| | | 7-2-4 | Advisory Tones | → page 39 |
| | | 7-2-5 | Battery Low | → page 39 |
| 7-3 | Handset | 7-3-1 | Display | → page 38 |
| | | 7-3-2 | Language | → page 38 |
| | | 7-3-3 | Auto Answer | → page 38 |
| | | 7-3-4 | Register Handset | → page 35 |
| | | 7-3-5 | Reset Handset | → page 40 |
| 7-4 | Base | 7-4-1 | Audio Settings (C585 base station only) | → page 40 |
| | | 7-4-2 | Calls List Type | → page 27 |
| | | 7-4-3 | System PIN | → page 40 |
| | | 7-4-4 | Base Reset | → page 40 |
| | | 7-4-6 | Listening in | → page 37 |
| | | 7-4-7 | Preselection | → page 28 |

# Making calls

## Making an external call

External calls are calls using the public telephone network.

Enter the number and press the talk key.

Or:

Press and **hold** the talk key and then enter the number.

You can cancel the dialling operation with the end call key.

You are shown the duration of the call while the call is in progress.

**Please note**

- Dialling with the directory (→ page 24), calls list (→ page 26) and last number redial list (→ page 26) saves repeated typing of numbers.
- You can assign a number from the directory to a key for speed dialling (→ page 25).

## Ending a call

Press the end call key.

## Answering a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing handsfree key.

You can answer the call by:

- Pressing the talk key.
- Pressing the handsfree key.

If the handset is in the charging cradle and the **Auto Answer** function is activated (→ page 38), the handset automatically answers the call when you remove it from the charging cradle.

To deactivate the ringer tone, press the Menu display key and select **Silent**. You can take the call as long as it is displayed on the screen.

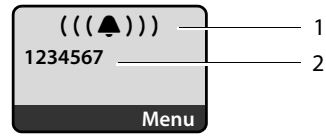
## Calling Line Identification

When you receive a call, the caller's number is displayed on the screen if the following conditions are met:

- Your network provider supports CLIP, CLI.
  - CLI (Calling Line Identification): the caller's number is transmitted.
  - CLIP (Calling Line Identification Presentation): the caller's number is displayed.
- You have arranged CLIP with your network provider.
- The caller has arranged CLI with the network provider.

### Call display with CLIP/CLI

If the caller's number is saved in your directory, the caller's name will also be displayed.




1 Ringer tone icon
2 Number or name of caller

The following is displayed in place of the number:

- **External Call**, if no number is transmitted.
- **Withheld**, if the caller has withheld Calling Line Identification.
- **Unavailable**, if the caller has not arranged Calling Line Identification.

# Handsfree talking

In handsfree mode, instead of holding the handset to your ear you can put it down, for example on the table in front of you. This allows others to participate in the call.

## Activating/deactivating handsfree mode

### Activating while dialling

Enter the number and press the handsfree key.

- You should inform your caller before you use the handsfree function so that they know someone else is listening.

### Switching between earpiece and handsfree mode

Press the handsfree key.

During a call and when listening to the answer machine (Gigaset C585 only), activate or deactivate handsfree mode.

If you wish to place the handset in the charging cradle during a call:

- Press and hold the handsfree key while placing the handset in the base station. If the handsfree key does not light up, press the key again.

For instructions on how to adjust the loudspeaker volume, see → page 38.

# Muting

You can deactivate the microphone in your handset during an external call.

MENU Press the Menu display key. First option in menu is „Micro off“

OK Press the OK display key to mute the handset . Display shows „Microfone is switched off“.

To activate the microphone again:

On Press the On display key.

# Using the directory and lists

The options are:

- Directory
- Last number redial list
- Call history
- Answer machine list (Gigaset C585 only)

You can save up to 150 entries in the directory.

You can create a personalised directory for your own individual handset. However, you can send the list or individual entries to other handsets (→ page 25).

## Directory

In the **directory** you can save numbers and corresponding names.

▶ With the handset in idle status, open the directory by pressing the key.

### Length of entries

Number: max. 32 digits
Name: max. 16 characters

**Please note**

You can assign a number from the directory to a key for speed dialling → page 25.

### Saving the first number in the directory

→ **Dir. empty New Entry?**

Enter the number and press OK.

Enter the name and press OK.

### Storing a number in the directory

→ Menu → **New Entry**

Enter the number and press OK.

Enter the name and press OK.

### Order of directory entries

The directory entries are usually sorted in alphabetical order. Spaces and digits take first priority. The sort order is as follows:

1. Space
2. Digits (0–9)
3. Letters (alphabetical)
4. Other characters

To get round the alphabetical order of the entries, insert a space or a digit in front of the name. These entries will then move to the beginning of the directory.

### Selecting a directory entry

Open the directory.

You have the following options:

- Use to scroll to the entry until the required name is selected.
- Enter the first character of the name, or scroll to the entry using if required.

### Dialling with the directory

→ (Select entry)

Press the talk key. The number is dialled.

### Managing directory entries

→ (Select entry)

#### Editing entries

Menu → **Edit Entry**

Edit the number if required, and press OK.

Edit the name if required, and press OK.

#### Using other functions

Menu Press the display key.

The following functions can be selected with :

**Use Number**
Save or modify a saved number and then dial with **or** save as a new entry; to do so, press Menu → **Copy to Directory** → OK after the number appears on the display.

**Delete Entry**
Delete selected entry.

**Send Entry**
Send a single entry to a handset (→ page 25).

**Delete List**
Delete **all** directory entries.

**Send List**
Send complete list to a handset (→ page 25).

**Shortcut**
Assign the current entry for speed dial to a selected key.

## Using speed dial keys

You can assign directory entries to the keys 0 and 2-9:

→ (select entry) → Menu → **Shortcut** → (press the key you want to assign the number to)

**To dial**, press and **hold** the required speed dial key.

### IP Dialling

You can dial an IP number directly by pressing the IP key and selecting the IP number.

### Storing the IP number

Press the IP key → New Entry → **OK**

Please follow this sequence:

1 Enter the IP access number.
2 Insert "P" by pressing and holding the e key if neccessary.
3 Enter IP number and password, end with #.

End with , then enter name, such as "IP"

> Note:
> The entry method may differ when using different IP Cards. VIP numbers can be entered directly.

## Sending the directory to another handset

### Preconditions:

- The sending and receiving handsets must both be registered to the same base station.
- The other handset and the base station can send and receive directory entries.

→ (select entry) → Menu (open menu) → **Send Entry** / **Send List**

Enter the internal number of the receiving handset and press OK.

Successful transmission is acknowledged with the message **Entry copied.** . You can transfer several individual entries one after the other by responding OK to the **Next entry?** prompt.

### Please note:

- Entries with identical numbers are not overwritten on the receiving handset.
- The transfer is cancelled if the phone rings or if the memory of the receiving handset is full.

## Copying a displayed number to the directory

You can copy numbers displayed in a list, e.g. the calls list or redial list, to the directory.

A number is displayed:

Menu → **Copy to Directory**

▸ Complete the entry → page 24.

Gigaset C585: The message playback is interrupted during the number transfer from the answer machine list.

### Using a number from the directory

In some operating situations you can open the directory to copy a number, for example. Your handset need not be in idle status.

Open the directory.

Select entry.

OK Press the display key.

Select function with .

## Last number redial list

The last number redial list contains the ten numbers last dialled with the handset (max. 32 numbers). If one of the numbers is in the directory, the corresponding name will be displayed.

### Manual last number redial

Press the key **briefly**.

Select entry.

Press the talk key again. The number is dialled.

### Managing entries in the last number redial list

Press the key **briefly**.

Select entry.

Menu Open menu.

The following functions can be selected with :

**Use Number** (as in the directory, → page 25)

**Copy to Directory**
Copy an entry to the directory (→ page 24).

**Delete Entry** (as in the directory, → page 25)

**Delete List** (as in the directory, → page 25)

## Opening lists with the message key

You can use the message key to open the following list selection:

- Answer machine list (Gigaset C585 only) or network mailbox, if your network provider supports this function and the fast access is set for the network mailbox (→ page 34).
- Call history

The message key will flash as soon as a **new entry** is received in a list (switches off when the key is pressed). The message **You have new messages** appears in the display in **idle status**.

**Please note**

If calls are saved in the network mailbox, you will receive a message if the appropriate settings have been made (see your network provider user guide).

### List selection

The lists displayed after pressing the message key depend on whether there are any new messages.

**key does not flash (no new messages):**
Select a list with . To open, press OK.

**key flashes (new messages received):**
You see all the lists with new messages.
If only one list contains new messages, this will be opened automatically.

### Call history

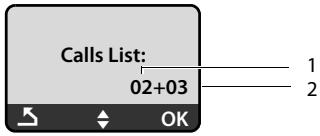
**Precondition:** Calling Line Identification (CLIP, → page 22)

The calls list contains the last 25 numbers, depending on the settings

- all calls
  - answered calls
  - unanswered calls
  - calls recorded by the answer machine (Gigaset C585 only)

- missed calls
  - unanswered calls and
  - calls not recorded by the answer machine (Gigaset C585 only)

The calls list is displayed as follows:




1 Number of new entries
2 Number of old, read entries

### Setting the call history type

Menu → **Settings** → **Base** → **Calls List**

**Missed Calls** / **All Calls**
Select and press OK (✓ = on).

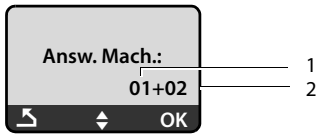
Press and **hold** (idle status).

The call history entries are retained when you change the list type.

## Answer machine list (Gigaset C585)

You can use the answer machine list to listen to the messages that are on the answer machine.

The answer machine list is displayed as follows:




1 Number of new entries
2 Number of old, read entries

## Opening calls/answer machine list (Gigaset C585)

→ **Calls List** / **Answ. Mach. 01+02**

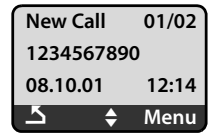
The last incoming call is displayed in the **calls list**.

The first new message received is displayed in the **answer machine list**. Playback begins. New messages are placed after old messages when they have been played back.

You can scroll through the list with .

### List entry

Example of a list entry:




- Status of entry

  **In the calls list**

  **New Call**: new missed call.

  **Old Call**: entry already read.

  **Call recv.**: call taken.

  **In the answer machine list**

  **Answer M** (Gigaset C585):
  the answer machine took the call.
  A message was left.

  **New Msg.** (Gigaset C585):
  new message on the answer machine.

  **Old Msg.** (Gigaset C585):
  previously played back message on the answer machine.
- Entry number

  01/02 means e.g.: first of a total of two entries.
- Number or name of caller

  Press the talk key to make a return call.
  You can add the caller's number to the directory (→ page 25).
- Call date and time (if set, page 37).

You can delete the current entry with Menu → **Delete Entry**.

## Answer machine list (Gigaset C585 only)

You can use the **answer machine list** to listen to the messages that are on the answer machine.

# Making cost-effective calls

## Automatic network provider code (preselection)

You can specify a preselection number that is **automatically** placed in front of numbers when you dial them.

- The "**with preselection**" list contains the "rule" for dialling code numbers or the first digits of dialling code numbers with which you wish the preselection number to be used.
- The "**without preselection**" list contains the "exception to the rule".

  Example:

  You have entered 08 for "with preselection". Now all numbers that start with 08 will be dialled with preselection.
  If, for example, you want 081 to still be dialled without preselection, enter 081 for "without preselection".

When dialling, the **first** digits of the selected numbers are compared with both lists after the talk/handsfree key is pressed:

- The preselection number is not prefixed if the dialled number
  - **does not** match any entries in the two lists
  - matches an entry in the "**without preselection**" list
- The preselection number is prefixed if the first digits of the dialled number match **only** one entry in the "**with preselection**" list.

### Saving preselection numbers

Menu → **Settings** → **Base** → **Preselection** → **Preselection Number**

Enter or edit preselection number (call-by-call number).

OK Press the display key. The entry is saved.

Press and **hold** (idle status).

### Save or change entries in the preselection lists

Each of the two lists can contain 11 entries, each with 4 digits.

Numbers may be prefixed according to the country in the "**with preselection**" list. This means, for example, that all national calls or calls to the mobile network are **automatically** linked to the preselection number you have saved previously.

Menu → **Settings** → **Base** → **Preselection** → **With Preselection** / **Without Preselection**

Select entry and press OK.

Enter or edit first digits of number.

OK Press the display key. The entry is saved.

Press and **hold** (idle status).

### Temporarily cancelling preselection

(pressand hold) → Menu → **Automatic Preselect off**

### Permanently deactivating preselection

Menu → **Settings** → **Base** → **Preselection** → **Preselection Number**

Press <C to delete the preselection number.

OK Press the display key. The entry is saved.

Press and **hold** (idle status).

## Displaying the call duration

The duration of a call is displayed

- during the conversation,
- until about three seconds after the call has ended if you do not replace the handset in the base station or charging cradle.

**Please note**

The actual duration of the call can vary from that shown by a few seconds.

# Operating the answer machine of the Gigaset C585 base station

You can operate the answer machine that is integrated into the base station using the keys on the base station (→ page 2), via the handset or by remote operation (other phone/mobile phone). You can only record your own announcement messages using the handset.

## Operation via the handset

The handset loudspeaker activates **automatically** if you receive an acoustic prompt or message while operating. You can switch it off with the handsfree key [🔈].

### Activating/deactivating the answer machine

Menu → **Voice Mail** → **Answerphone** (✓ = on)

When the answer machine is activated, the remaining memory time is announced. The ∞ icon appears in the display. The [⊙] key lights up on the base station.

The telephone is supplied with a pre-recorded announcement. This pre-recorded announcement is used if no personal announcement is available.

If the memory is full, a corresponding message will appear on the display and the answer machine is automatically deactivated. It activates again automatically when you delete old messages.

### Recording your own announcement

Menu → **Voice Mail** → **Announcements** → **Record Announcement**

OK Press the display key to start the recording.

You hear the ready tone (short tone).

▸ Now speak your announcement (at least 3 sec.).

Cancel recording with [☎] or [↩].
Restart the recording with OK.

OK Press the display key to end the recording.

After recording, the announcement is played back for you to check.

#### Please note:

- Recording ends automatically when the max. recording time of 170 seconds is reached or if there is a break in speaking of more than 2 seconds.
- If you cancel the recording, the pre-recorded announcement will be used again.
- The recording is cancelled if the answer machine memory is full.
  - ▸ Delete old messages and repeat recording if required.

### Playing back announcements

Menu → **Voice Mail** → **Announcements** → **Play Announcement**

[☎] Press and **hold** (idle status).

You will hear the pre-recorded announcement if you have not recorded one of your own.

## Deleting announcements

Menu → **Voice Mail** → **Announcements** → **Delete Announcement**

OK Press the display key to confirm the prompt.

Press and **hold** (idle status).

The pre-recorded announcement is used again after a personal announcement is deleted.

## Playing back messages

The date and time of each message is logged (provided this has been set, → page 12). If Calling Line Identification is activated, the caller's number is displayed. If the caller's number is saved in the directory, their name is displayed.

New messages that have not yet been played back are indicated by a message in the display and by the key flashing on the handset. The key flashes on the base station.

### To listen to messages:

Press the message key.

**Answ. Mach.**
Select as required and press OK.

If you have new messages, playback will start with the first new message, otherwise with the first old message.

See also answer machine list → page 27.

### Stopping and controlling playback

During message playback:

Pause playback. Press again to resume.
**or**

Menu Stop playback. Press OK to resume.

or Return to the start of the current message.
Press twice to go back to the previous message.

or Skip to the next message.
Press twice to skip to the next but one message.

If playback is interrupted for over a minute, the answer machine returns to idle status.

### Copying the phone number of a message to the directory

During playback or pause:

Menu → **Copy to Directory**

▸ Complete the entry → page 24.

## Deleting messages

You can either delete all old messages together or individually.

### Deleting all old messages

During playback or pause:

Menu → **Delete all**

OK Press the display key to confirm the prompt.

### Deleting individual old messages

While playback is paused:

<C Press the display key.

## Picking up a call from the answer machine

You can take a call while the answer machine is recording it:

/ Press the talk or handsfree key.

Recording stops and you can speak to the caller.

If 3 seconds of the call have already been recorded when you pick it up, the call will be displayed as a new message. The key on the handset flashes.

You can answer the call even if it is not signalled on the handset.

# Activating/deactivating call screening

During recording of a message you can screen calls via the loudspeaker of the base station and registered handsets.

## Permanently activating/ deactivating call screening

Menu → **Voice Mail** → **Call Screening** → **Handset** / **Base** (✓ = on)

Press and **hold** (idle status).

Call screening can be simultaneously activated on the base station and handset.

## Deactivating call screening for the current recording

Press the end call key.

# Setting up the answer machine

The answer machine has already been preset at the factory. Make individual settings using the handset.

## Setting call acceptance

You can set when you want the answer machine to answer a call.

The options are: **Immediately**, **10 sec**, **18 sec** or **30 sec** and **Auto**.

In **Auto** mode, the following applies for call acceptance:

- If there are no new messages, the answer machine answers a call after **18 seconds**.
- If new messages are present, the answer machine accepts a call after just **10 seconds**.

Menu → **Voice Mail** → **Ring Delay**

Select an option **Immediately** / **10 sec** / **18 sec** / **30 sec** / **Auto** and press OK (✓ = on).

Press and **hold** (idle status).

## Setting the recording time

You can set the maximum recording time of a message.

The options are: **1 Minute**, **2 Minutes**, **3 Minutes** or **Unlimited**.

Menu → **Voice Mail** → **Message Length**

Select a recording time and press OK (✓ = on).

Press and **hold** (idle status).

## Changing the language for voice prompt and pre-recorded announcement

Menu → 7 pqrs 4 ghi 9 wxyz 2 abc 1 ω

Enter digit for the required language (0 + = Chinese, 1 ω = English) and press OK.

# Resetting fast access for the answer machine using key 1

The integrated answer machine has already been preset for fast access at the factory. However, if you have set the network mailbox for fast access (→ page 34), you can reset this setting.

Menu → **Voice Mail** → **Set Key 1**

**Answerphone**

Select and press OK.

Press and **hold** (idle status).

When you have selected the answer machine, press and **hold** key **1**. You will be connected directly.

The setting for fast access applies to all registered handsets.

# Operating when on the move (remote operation)

You can check and activate your answer machine from any other telephone (hotel, pay phone etc.).

**Preconditions:**

- You have set a system PIN other than 0000 (→ page 40).
- The phone you are using for remote operation has touch tone dialling (DTMF), i.e. you hear different tones when you press the keys. Alternatively, you can use a code transmitter (available from your mobile phone retailer).

## Calling the answer machine and playing back messages

Dial your own number.

9 When you hear your announcement, press 9 and enter the system PIN.

You will be informed whether any new messages have been recorded. The messages are now played back. You can now operate the answer machine with the keypad.

The following keys are used for operation:

| | |
|---|---|
| 1 | To return to the start of the current message.<br>Press twice to go back to the previous message. |
| 2 | Stop playback. Press again to resume. |
| 3 | Go to the next message. |
| 0 | Delete current message. |

## Activating the answer machine

▶ Phone home and let the phone ring until you hear: "Please enter PIN".

Enter system PIN.

Your answer machine is activated. It tells you how much memory time is left.

The messages are now played back.

The answer machine cannot be deactivated remotely.

# Using the network mailbox

The network mailbox is your network provider's answer machine within the network. You cannot use the network mailbox unless you have **requested** it from your network provider.

## Configuring fast access for the network mailbox

With fast access, you can dial the network mailbox or the integrated answer machine (Gigaset C585 only) directly.

Gigaset C580: Fast access is set for the network mailbox. You only need to enter the number of the network mailbox.

Gigaset C585: The integrated answer machine is set for fast access. Instead, you can define fast access for the network mailbox, e.g. the T-Home voice mailbox. Ask your network provider about this.

### Configuring fast access for the network mailbox and entering the network mailbox number

Menu → **Voice Mail** → **Set Key 1**

**Network Mailbox**

Select and press OK (✓ = on).

Enter the network mailbox number and press OK.

Press and **hold** (idle status).

The setting for fast access applies to all handsets.

### Calling the network mailbox

Press and **hold**. You are connected straight to the network mailbox.

Press handsfree key if required. You will hear the network mailbox announcement.

## Viewing the network mailbox report

When a message is recorded, you receive a call from the network mailbox. If you have requested Calling Line Identification, the network mailbox number will be displayed. If you take the call, the new messages are played back. If you do not take the call, the network mailbox number will be saved in the missed calls list and the message key flashes (→ page 26).

# ECO WDCT

You are helping to protect the environment with your Gigaset C580/C585.

## Reduced energy consumption

Your telephone has an energy-saving adapter plug and uses less energy.

## Reduced transmission power

The transmission power of your telephone is reduced **automatically**:

- The handset's transmission power is reduced depending on the distance to the base station.

# Setting the alarm clock

**Precondition:** The date and time have already been set (→ page 12).

## Activating/deactivating the alarm clock

Menu → **Alarm Clock** → **Activation** (✓ = on)

After you activate the alarm clock, the menu for setting the wake-up time opens automatically (→ page 35).

If the alarm clock is set, the wake-up time appears with the ⏰ icon in the display instead of the date.

## Setting the wake-up time

Menu → **Alarm Clock** → **Wake up time**

Enter the wake-up time in hours and minutes, then press OK.

## When the alarm clock rings…

### Alarm repeat after 5 minutes

Snooze Press the display key or any key.

If you press Snooze three times, the alarm clock switches off for 24 hours.

### Turning off the alarm clock for 24 hours

Off Press the display key.

# Using several handsets

## Registering handsets

You can register up to four handsets on your base station.

**Please note**

**Each** additional handset must be registered on the base station in order for it to work properly!

For how to register your handset automatically, → page 10.

If automatic registration does not work, you will have to register the handset manually.

### Manual registration of Gigaset C58H to Gigaset C580/ C585

You must activate manual registration of the handset on both the handset (1) and the base station (2).

Once it has been registered, the handset returns to idle status. The handset's internal number is shown in the display, e.g. **INT 1**. If it does not appear, repeat the procedure.

**1) On the handset**

Menu → **Settings** → **Handset** → **Register Handset**

Enter the system PIN of the base station (the default is 0000) and press OK. **Handset is registering** flashes on the display.

**2) On the base station**

Within 60 sec., press and **hold** the registration/paging key on the base station(→ **page 2**) (approx. 3 sec.).

### Registering other handsets

You can register other Gigaset handsets and handsets for other devices with GAP functionality as follows.

**1) On the handset**

Start to register the handset as described in its user guide.

**2) On the base station**

Press and **hold** the registration/paging key on the base station (→ **page 2**) (approx. 3 sec.).

## De-registering handsets

Handsets can only be de-registered by resetting the base station to its default settings. **This will also reset every other setting** → page 40.

## Locating a handset ("paging")

You can locate your handset using the base station.

- **Briefly** press the registration/paging key on the base station (→ page 2).
- All handsets will ring simultaneously ("paging"), even if the ringer tones are deactivated.

### Ending paging

- **Briefly** press the registration/paging key on the base station or press the talk key on the handset.

## Making internal calls

Internal calls to other handsets registered on the same base station are free.

### Calling other handsets

INT — When HS is in the idle state softkey "INT" is visible
Press the Display key to start internal call. The display shows **Insert INT No.**.

Enter the internal number of the receiving handset. The handset is called.

**or:**

All — Press the display key. All handsets are called.

### Ending a call

Press the end call key.

### Transferring a call to another handset/making an internal consultation call

You are talking to an external participant and can call an internal participant at the same time to forward the call or to consult.

▶ Calling internal participants

When an internal participant answers:

▶ If necessary announce the external call.

**Either**

Press the end call key. The call is transferred.

**or**

Press the display key. You are reconnected with the external participant.

When transferring a call you can also press the end call key before the internal participant answers. Then, if the internal participant does not answer or the line is busy, the call will automatically return to you (the display will show **Recall**).

### Answering a waiting call

If you receive an **external** call during an **internal** call, you will hear the call waiting tone (short tone). The caller's number will appear in the display if phone number identification is enabled.

Press the end call key to end the internal call.

Press the talk key to take the external call.

## Listening in to an external call (conference)

You are conducting an external call. An internal participant can listen in on this call and take part in the conversation. A signal tone and **Conference Call** on the display indicates the inclusion of a new participant to the conversation to all participants

**Precondition:** The **Listening in** function must be activated.

### Activating/deactivating listening in

Menu ➜ **Settings** ➜ **Base** ➜ **Listening in** (✓ = on)

Press and **hold** (idle status).

### Internal listening in

The line is engaged with an external call. Your screen will display information to that effect. You want to listen in to the external call.

Press and **hold** the talk key.

You are linked into the call. All participants hear a signal tone. **Conference Call** appears in the display.

### Ending listening in

An internal participant presses the end call key.

All participants hear a signal tone.

This does not affect the connection between the other internal participants and the external caller.

# Handset settings

Your handset is preconfigured, but you can change the settings to suit your individual requirements.

## Changing date and time

To change the time, open the input field with:

Menu ➜ **Settings** ➜ **Date/Time**

**Enter Date:**

Enter the year, month and day in 8-digit format, e.g. 2 abc 0 + 0 + 8 tuv 1 qzd 0 + 0 + 1 qzd for 08/10/01.

**Enter Time:**

Enter hours and minutes as 4 digits, e.g. 0 + 7 pqrs 1 ,.@ 5 jkl for 07:15 a.m.

OK Press the display key

## Changing the display language

You can view the display texts in different languages.

Menu → **Settings** → **Handset** → **Language**

The current language is indicated by ✓.

Select a language and press OK.

Press and **hold** (idle status).

If you accidentally choose a language you do not understand:

Menu 7 pqrs 3 def 2 abc

Press keys in sequence.

Select the correct language and press OK.

## Setting the display

You can display a digital clock when the handset is in idle status.

Menu → **Settings** → **Handset** → **Display**

You have the following options:

**Screensaver**

The available settings are No Screensaver or Digital Clock.

## Activating/deactivating auto answer

When this function is activated, when a call arrives you can simply lift the handset out of the base station without having to press the talk key.

Menu → **Settings** → **Handset** → **Auto Answer** (✓ = on)

Press and **hold** (idle status).

## Changing the handsfree/ earpiece volume

You can adjust the volume for handsfree talking to one of five settings (1-5, e.g. volume 3 = ) and the earpiece volume to one of three (1-3, e.g. volume 2 = ).

### Setting the volume during a call

The setting applies to the current mode (earpiece or hands-free).

You are conducting an external call.

Press the control key.

Set the volume.

The setting will automatically be saved after approx. 3 seconds, if not then press the display key OK.

### Adjusting the volume via the menu

Menu → **Settings** → **Audio Settings** → **Call Volume** → **Earpiece Volume** / **Handsfree Volume**

Adjust the volume and press OK.

Press and **hold** (idle status).

## Changing ringer tones

- Volume:

  Five volume levels (1–5; e.g. volume 3 = ) and "crescendo" ring (6; volume increases with each ringer tone = ).
- Melody:

  List of pre-loaded ringer melodies. The first three melodies are the "classical" ringer tones.

You can also set different ringer melodies for the following functions:

- **External Calls**: for external calls
- **Internal Calls**: for internal calls
- **Alarm Clock**: for the alarm clock

For how to set the ringer tones for the base station, → page 40.

## Setting the ringer volume

The ringer volume is the same for all types of ring.

Menu → **Settings** → **Audio Settings** → **Ringer Volume**

Or in idle status:

Ringer Volume.

Then:

Adjust the volume and press OK.

Press and **hold** (idle status).

## Setting the ringer melody

Set different ringer melodies for external calls, internal calls and the alarm clock.

Menu → **Settings** → **Audio Settings** → **Ringer Melody**

**External Calls** / **Internal Calls** / **Alarm Clock**
Select and press OK.

Select melody (✓ = on) and press OK.

Press and **hold** (idle status).

## Activating/deactivating the ringer

You can turn off the ringer on your handset before you take a call or while the phone is in idle status. You can take a call so long as it is displayed on the screen.

### Deactivating the ringer

Press the star key **and hold**, until the icon appears in the display.

### Reactivating the ringer

Press and **hold** the star key in idle status.

# Advisory tones

Your handset uses "advisory tones" to tell you about different activities and statuses. The following tones can be activated and deactivated independently of each other:

- **Advisory tones**:
  - **Key click**: every key press is confirmed.
  - **Confirmation tone** (rising tone sequence): at the end of an entry/setting, when the handset is placed in the base station and on arrival of a new entry in the answer machine list or the calls list.
  - **Error tone** (descending tone sequence): when you make an incorrect entry.
  - **Menu end tone**: when scrolling at the end of a menu.
- **Battery low beep**: the battery requires charging.

You cannot deactivate the confirmation tone for placing the handset in the base station.

## Activating/deactivating advisory tones

Menu → **Settings** → **Audio Settings** → **Advisory Tones**
Select and press OK (✓ = on).

## Setting the battery low beep

Menu → **Settings** → **Audio Settings** → **Battery Low**

**On** / **Off** / **During Call**
Select and press OK (✓ = on). The battery low beep is activated or deactivated or sounds during a call.

## Restoring the handset to the factory settings

You can reset any individual settings and changes that you have made. This will not affect entries in the directory, calls list or the handset's registration to the base station.

Menu → **Settings** → **Handset** → **Reset Handset**

Confirm query with OK or reject it with ⌂.

Press and **hold** (idle status).

# Base station settings

The base station settings are carried out using a registered Gigaset C58H handset.

## Protecting against unauthorised access

Protect the system settings of the base station with a PIN known only to yourself. You may have to enter the system PIN into the base station when manually registering a handset.

### Changing the system PIN

You can change the base station's 4-digit default system PIN ("0000") to a 4-digit PIN known only to yourself.

Menu → **Settings** → **Base** → **System PIN**

Enter the **old** system PIN and press OK. For security, the PIN is shown as four stars (****).

Enter your **new** system PIN and press OK.

Press and **hold** (idle status).

### Resetting the system PIN

If you have forgotten the system PIN, you can reset it to the original code **0000** by resetting the base station to its default settings. **This will also reset every other setting**, see "Restoring the base station to the factory settings" → page 40.

## Changing ringer tones

- Volume:
  You can choose between five volumes and the "crescendo" ring, → page 38. Select "0" to deactivate the base station ringer.
- Ringer tones:
  You can set a ringer melody for external calls, → page 38.

Menu → **Settings** → **Base** → **Audio Settings** → **Ringer Volume** / **Ringer Melody**

For how to adjust the settings, → page 38.

## Restoring the base station to the factory settings

When restoring factory settings:

- Handsets are de-registered
  - **When resetting via the menu:** all Gigaset handsets
  - **When resetting using the key on the base station:** also all handsets of other GAP capable devices
- Individual settings are reset
- All lists are deleted
- The system PIN is reset to the original code **0000**
- Only the date and time are retained.

## Resetting the base station via the menu

Menu → **Settings** → **Base** → **Base Reset**

OK Press the display key to confirm.

## Resetting the base station using a key on the base station

- Disconnect the power cord from the base station.
- Hold down the registration/paging key (→ page 2) on the base station while reconnecting the power cable to the base station. Press and hold the key until you hear a confirmation tone.

The base station has now been reset.

# Connecting the phone to a PABX

The following settings are only necessary when your PABX requires them; see the PABX user guide.

## Dialling modes and recall

The current setting is indicated by ✓.

### Changing the dialling mode

The following dialling modes can be selected:

- Touch tone dialling (DTMF)
- Dial pulsing (DP)

Menu 7 4 9 1 1

1 OK Dial pulsing mode (DP).

Or:

0 + OK Touch tone dialling (DTMF).

Press and **hold** (idle status).

### Setting recall

For operation on a PABX, you may have to change this value. Please refer to the user guide for your PABX.

Menu 7 4 9 1 2

Enter digits for the recall time and press OK.

**0** = 80 ms; **1** = 100 ms; **2** = 120 ms; **3** = 180 ms; **4** = 250 ms; **5** = 300 ms; **6** = 600 ms; **7** = 800 ms

Press and **hold** (idle status).

## Setting pauses

### Changing pause after line seizure

You can change the length of pause that is inserted between pressing the talk key and sending the number.

Menu 7 4 9 1 9

Enter digit for the pause length (**1** = 1 sec.; **2** = 3 sec.; **3** = 7 sec) and press OK.

Press and **hold** (idle status).

### Changing the pause after the recall key

You can change the length of the pause if your PABX requires this (refer to the user guide for your PABX).

Menu 7 4 9 1 4

Enter a digit for the length of the pause (**1** = 800 ms; **2** = 1600 ms; **3** = 3200 ms) and press OK.

Press and **hold** (idle status).

## Switching temporarily to touch tone dialling (DTMF)

If your PABX still operates with dial pulsing (DP), but you need touch tone dialling (DTMF) for a connection (e.g. to listen to the network mailbox) you must switch to touch tone dialling for the call.

**Precondition:** You are conducting a call or have already dialled an external number.

Press the star key.
After the call is ended, dial pulsing is automatically activated again.

# Customer Care and support

Hotline: 4006 706 007

## Questions and answers

If you have any questions about using your phone, visit us at www.gigaset.com/cn at any time. The table below contains a list of common problems and possible solutions.

**The display is blank.**

1. The handset is not switched on.
   - Press **and hold** the end call key ☎.
2. The batteries are flat.
   - Charge or replace the batteries (→ page 9).

**" Base" flashes in the display.**

1. The handset is outside the range of the base station.
   - Move the handset closer to the base station.
3. The base station is not turned on.
   - Check the base station's mains adapter (→ page 7).

**Handset does not ring.**

1. The ringer is deactivated.
   - Activate the ringer (→ page 39).

**You cannot hear a ringer/dialling tone from the fixed line network.**

The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.

- Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer (→ page 46).

**Error tone sounds after system PIN prompt.**

You have entered the wrong system PIN.

- Reset the system PIN to 0000 (→ page 40).

**Forgotten the system PIN.**

- Reset the system PIN to 0000 (→ page 40).

**The other party cannot hear you.**

You have deactivated the microphone.
The handset is "muted".

- Activate the microphone again (→ page 23).

**The number of the caller is not displayed despite CLIP.**

Calling Line Identification is not enabled.

- **The caller** should ask the network provider to release Calling Line Identification (CLI).

**You hear an error tone (descending tone sequence) when inputting.**

Action has failed/invalid input.

- Repeat the operation.
  Watch the display and refer to the user guide if necessary.

**You cannot listen to messages on the network mailbox.**

Your PABX is set for dial pulsing.

- Set your PABX to touch tone dialling.

### Gigaset C585 only:

**No time is specified for a message in the answer machine history.**

Date/time is not set.

- Set the date/time (→ page 12).

**The answer machine announces "PIN is incorrect" during remote operation.**

1 You have entered the wrong system PIN.
. ▸ Enter the system PIN again.

2 The system PIN is still set to 0000.
. ▸ Change the system PIN (→ page 40).

**The answer machine will not record any messages.**

Its memory is full.

- Delete old messages.
- Play back new messages and delete.

# Environment

## Our environmental mission statement

We at Gigaset Communications GmbH carry social responsibility and are actively engaged in the interests of a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, utilization, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet under www.gigaset.com.

## Environmental management system

Gigaset Communications GmbH is certified pursuant to the international standards EN 14001 and ISO 9001.

**ISO 14001 (Environment):** certified since September 2007 by TüV SÜD Management Service GmbH.

**ISO 9001 (Quality):** certified since 17/02/1994 by TüV Süd Management Service GmbH.

## Ecological energy consumption

The use of ECO WDCT (➜ page 35) saves energy and is an active contribution towards protecting the environment.

## Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.

If a product displays this symbol of a crossed-out rubbish bin, the product is subject to European Directive 2002/96/EC.

The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a precondition for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority or your refuse collection service.

# Appendix

## Care

Wipe the base station, charging cradle and the handset with a **damp** cloth (do not use solvent) or an antistatic cloth.

**Never** use a dry cloth. This can cause static.

## Contact with liquid ⚠

If the handset should come into contact with liquid:

1. **Turn the handset off and remove the batteries immediately**.
2. Allow the liquid to drain from the handset.
3. Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place **for at least 72 hours** (**not** in a microwave, oven etc.).
4. **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

## Specifications

### Recommended batteries

Technology: Nickel-metal-hydride (NiMH)

Size: AAA (Micro, HR03)

Voltage: 1.2 V

Capacity: 550 – 1000 mAh

We recommend the following battery types, because these are the only ones that guarantee the specified operating times, full functionality and long service life:

- GP 700 mAh
- Yuasa Phone 700 mAh
- Yuasa Phone 800 mAh
- Yuasa AAA 800
- Peacebay 600 mAh

The device is supplied with two recommended batteries.

### Handset operating times/charging times

The operating time of your Gigaset depends on the capacity and age of the batteries and the way they are used. (All times are maximum possible times

| | Capacity (mAh) approx. | | | |
|---|---|---|---|---|
| L3WDCT | 550 | 700 | 800 | 1000 |
| Standby time (hours) | 173 | 200 | 225 | 285 |
| Talktime (hours) | 10 | 11 | 13 | 16 |
| Operating time for 1.5 hrs of calls per day (hours) | 75 | 85 | 100 | 125 |
| Charging time, base station (hours) | 8 | 9 | 11 | 13 |
| Charging time, charging cradle (hours) | 6 | 7 | 8 | 10 |

At the time of going to print, batteries up to 800 mAh were available and had been tested in the system. Due to the constant progression in battery development, the list of recommended batteries in the FAQ section of the Gigaset Customer Care pages is regularly updated:

www.gigaset.com/cn

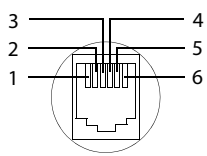
## Base station power consumption

| | |
|---|---|
| **In standby condition**<br>– Handset in charging cradle<br>– Handset outside charging cradle | <br>approx. 1.3 W<br>approx. 1.3 W |
| **During a call** | approx. 1.5 W |

## General specifications

| | |
|---|---|
| WDCT standard | is supported |
| No. of channels | 80 duplex channels |
| Radio frequency range | 2400-2483.5 Mhz |
| Duplex method | Time multiplex,<br>10 ms frame length |
| Bit rate | 576 kbit/s |
| Modulation | GFSK |
| Transmission power | 25 mW, average power per channel |
| Range | up to 300 m outdoors<br>up to 50 m indoors |
| Base station power supply | 230 V ~/50 Hz |
| Environmental conditions in operation | +5 °C to +45 °C; 20% to 75% humidity |
| Dialling mode | DTMF (touch tone dialling)/ DP (dial pulsing) |

## Pin connections on the telephone jack




1 unused
2 unused
3 a
4 b
5 unused
6 unused

# Writing and editing text

The following rules apply when writing text:

- Use [▲] [▼] to move the cursor to the right or left.
- Characters are inserted to the left of the cursor.
- The first letter of the name of directory entries is automatically capitalised, followed by lower case letters.

## Writing an names

Press the relevant key several times to enter letters/characters.

### Standard characters

| | 1x | 2x | 3x | 4x | 5x | 6x | 7x | 8x | 9x | 10x | 11x | 12x | 13x | 14x |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| 1 | 1) ␣ | 2) ↵ | 1 | € | £ | $ | ¥ | ¤ | | | | | | |
| 2 abc | a | b | c | 2 | ä | á | à | â | ã | ç | | | | |
| 3 def | d | e | f | 3 | ë | é | è | ê | | | | | | |
| 4 ghi | g | h | i | 4 | ï | í | ì | î | | | | | | |
| 5 jkl | j | k | l | 5 | | | | | | | | | | |
| 6 mno | m | n | o | 6 | ö | ñ | ó | ò | ô | õ | | | | |
| 7 pqrs | p | q | r | s | 7 | ß | | | | | | | | |
| 8 tuv | t | u | v | 8 | ü | ú | ù | û | | | | | | |
| 9 wxyz | w | x | y | z | 9 | ÿ | ý | æ | ø | å | | | | |
| 0 + | . | , | ? | ! | 0 | + | - | : | ¿ | ¡ | “ | ‘ | ; | _ |
| * | * | / | ( | ) | < | = | > | % | | | | | | |
| # | | | # | @ | \ | & | § | | | | | | | |

1) Space
2) Line break

When you press and **hold** a key, the characters of that key appear in the display and are highlighted one after the other. When you release the key, the highlighted character is inserted into the input field.

### Setting upper/lower case or digits

Press the hash key [#] **briefly** to switch from "Abc" mode to "123" and from "123" to "abc" and from "abc" to "Abc" (upper case: 1st letter upper case, all others lower case). Press the hash key [#] **before** entering the letter.

You can see briefly in the display whether upper case, lower case or digits is selected.

# Accessories

## Gigaset handsets

Upgrade your Gigaset to a cordless PABX:

### Gigaset C58H handset

- Illuminated graphic display
- Illuminated keypad
- Handsfree talking
- Polyphonic ringer tones
- Directory for around 150 entries

### Gigaset S88H handset

- Illuminated graphical colour display (65k colours)
- Illuminated keypad
- Handsfree talking
- Polyphonic ringer tones
- Directory for around 150 entries
- Headset socket
- Room monitor

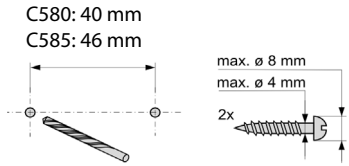
### Ordering Gigaset products

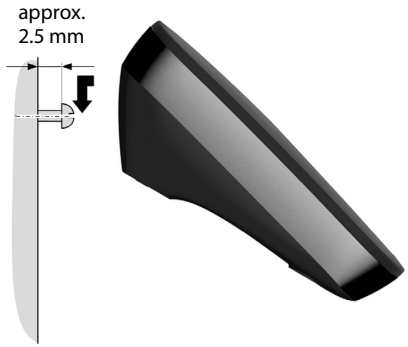
You can order all the Gigaset products shown here and many others from your retail dealer.

Gigaset Original Accessories

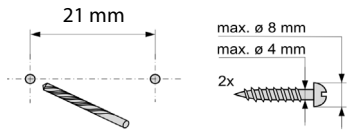
Only use original accessories. This will avoid possible health risks and damage to property, and also ensure that all the relevant regulations are complied with.

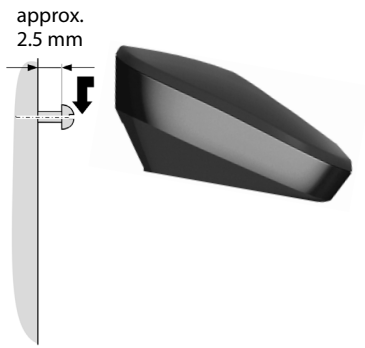
# Mounting the base station to the wall




# Mounting the charging cradle to the wall



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