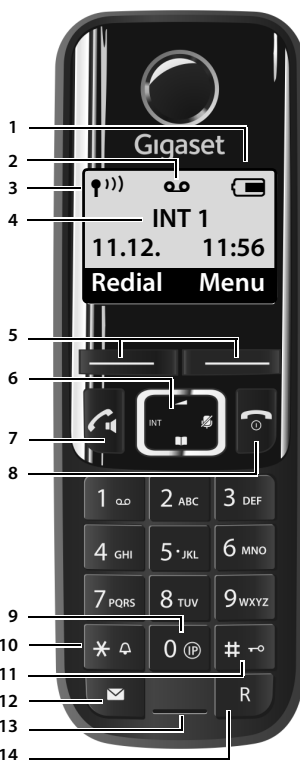


# Gigaset C510/C510A

## The handset at a glance

- 1 Charge status of the batteries  
(→ page 6)
- 2 Answering machine icon  
(C510A only)
- 3 Signal strength (→ page 6)
- 4 Internal number of the handset
- 5 Using the display keys
- 6 Control key (↻)  
 [ ]: Open the menu for setting  
the volume (→ page 17)  
 [ ]: Open the directory  
(→ page 8)  
 [ ]: Display the list of registered  
handsets  
 [ ]: **In idle state:** open main  
menu (→ page 16)  
       **In call state:** Microphone off  
(→ page 7)
- 7 Accept/speaker key (→ page 7)
- 8 End call key and On/Off key
- 9 IP key (→ page 8)
- 10 Ringer melody on/off  
(press and **hold** in idle status)
- 11 Keypad lock on/off  
(press and **hold** in idle status)
- 12 Message key (→ page 9)
- 13 Microphone
- 14 Recall key  
- Recall (flash)  
- Dialling pause (press and **hold**)



## Display keys on handset:

Pressing a key launches the function that appears above that key in the display.

Display	Function when pressed
Redial	Open redial list → page 8.
Menu	Open main/submenu (see menu tree → page 16).
Back	Go back one menu level.
↕	Scroll up/down or adjust volume with [ ].
Del.	Backspace deletes one character at a time from right to left.
OK	Confirm menu function or save entry.

## Other icons in the top display line:

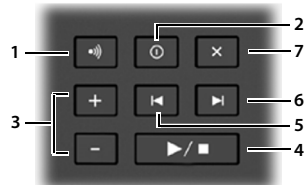
[ ]	Ringer melody off
[ ]	Keypad locked

## Please note

To change the **display language**, proceed as described on page 12.

## The base at a glance

### Base C510A



### Base C510



## 1 Registration/paging key:

Search for handsets (press **briefly**, paging → page 11).  
Register handsets (press and **hold** → page 6).

## 2 On/Off key: switch answering machine on and off.

**Lights up:** answering machine is activated.

**Flashes:** message is being recorded.

## 3 Volume keys: (- = quieter; + = louder)

During message playback: adjust the speaking volume.

While phone is ringing: adjust ringer melody volume.

## 4 Play/Stop key:

Play back new messages from answering machine (press **briefly**),  
play back all messages (press and **hold**), cancel playback.

**Flashes:** at least one new message is present.

**Flashes very quickly:** memory is full.

## During message playback:

- 5 Skip to the start of the current message (press once) or go to the previous message (press twice).
- 6 Go to the next message.
- 7 Delete current message.

## Safety precautions

Be sure to read this user guide and the safety precautions in detail before using your telephone. Explain their content and the potential hazards associated with using the telephone to your children.



### Only use the mains unit supplied.



Only fit the **recommended, rechargeable batteries** (→ page 14), i.e. never use any other battery type or non-rechargeable batteries as this could result in significant health risks and personal injury.



Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g., doctor's surgery.



Do not hold the rear of the handset to your ear when it is ringing. Otherwise you risk serious and permanent damage to your hearing. The handset may cause an unpleasant humming noise in hearing aids.



Do not install the phone in a bathroom or shower room. The handset and base are not splashproof.



Do not use your phone in environments with a potential explosion hazard, e.g. paint shops.



If you give your Gigaset to a third party, make sure you also give them the user guide.



Remove faulty bases from use or have them repaired by our Service department, as they could interfere with other wireless services.



### Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority or the dealer you purchased the product from.

All electrical and electronic equipment must be disposed of separately from general household waste using the sites designated by local authorities.

If a product displays this symbol of a crossed-out rubbish bin, the product is subject to European Directive 2002/96/EC.

The appropriate disposal and separate collection of used equipment serve to prevent potential harm to the environment and to health. They are a prerequisite for the re-use and recycling of used electrical and electronic equipment.

For further information on disposing of your used equipment, please contact your local authority, your refuse collection service or the dealer you purchased the product from.

Emergency numbers cannot be dialled if the keypad lock (→ page 1) is activated!

Not all of the functions described in this user guide are available in all countries.

## Caring for your telephone

Wipe the base, charger and handset with a **damp** cloth (do not use solvent) or an antistatic cloth. **Never** use a dry cloth as this can cause static.

## Contact with liquid

If the handset should come into contact with liquid:

- ◆ **Switch the handset off and remove the batteries immediately.**
- ◆ Allow the liquid to drain from the handset.
- ◆ Pat all parts dry, then place the handset with the battery compartment open and the keypad facing down in a dry, warm place **for at least 72 hours** (not in a microwave, oven or similar).
- ◆ **Do not switch on the handset again until it is completely dry.**

When it has fully dried out, you will usually be able to use it again.

## ECO WDCT

You are helping to protect the environment with your Gigaset C510/C510A.

### Reducing energy consumption

Your telephone has a power-saving adapter plug and uses less power.

### Reducing radiation

The radiation from your telephone is reduced **automatically**:

**Handset:** the closer the handset is to the base, the lower the radiation.

**Base:** the radiation is reduced to virtually zero when only one handset is registered and the handset is placed in the base.

You can reduce the radiation of the handset and base **even more** by using **Eco Mode** (see menu tree page 17).

**Eco Mode:** 80% radiation reduction in standby mode and during a call (the range of the base is reduced).

## First steps

### Checking the package contents

**Delivery unit base station and handset:** One Gigaset handset, one Gigaset base station C510/C510A, one mains adapter, one phone cord, two batteries, one battery cover, one user guide.

**Delivery unit handset and charging cradle:** One Gigaset handset, one charging cradle with mains adapter, two batteries, one battery cover, one user guide.

If you have purchased a **model with multiple handsets**, the package should contain two batteries, a battery cover and a charging cradle with power adapter for each additional handset.

### Setting up the base and charger (if included)

The base and charging cradle are designed for use in dry rooms in a temperature range of +5°C to +45°C.

- ▶ Set up the base at a central point in the building on a flat, non-slip surface.

#### Please note

Pay attention to the range of the base.

This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when Eco Mode is activated (→ page 17).

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

You can also mount the base and charging cradle on the wall (see packaging).

#### Please note:

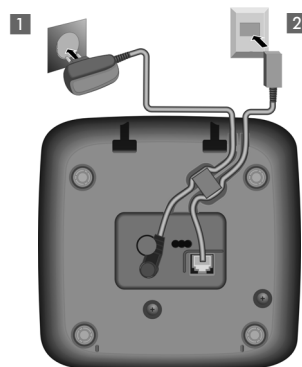
- ◆ Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

### Connecting the base

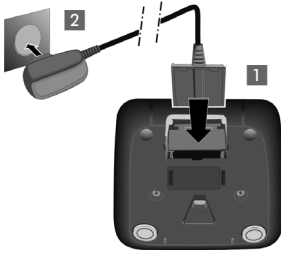
- ▶ **First**, connect the telephone jack **2** and insert the cables into the cable ducts.
- ▶ **Then** connect the power adapter **1**.

#### Please note:

- ◆ The power adapter must **always be connected**, as the phone will not operate without a mains connection.
- ◆ Use only the power adapter and phone cord **supplied**. Pin connections on telephone cables can vary.
- ◆ The answering machine is ready for use **approx. 15 seconds after** the base has been connected or reset.



## Connecting the charger (if included)

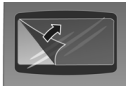


- ▶ Connect the flat plug from the mains adapter **1**.
- ▶ Plug the power adapter into the plug socket **2**.

To disconnect the plug from the charger, press the release button **3** and disconnect the plug **4**.



## Setting up the handset for use



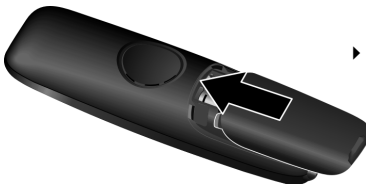
The display is protected by a plastic film.  
**Please remove the protective film!**

## Inserting the batteries and closing the battery cover

### Warning

Only use rechargeable batteries (→ page 14) recommended by Gigaset Communications GmbH, i.e. never use a conventional (non-rechargeable) battery, as this could result in significant health risks and personal injury. For example, the outer casing of the batteries could be damaged or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- ▶ Insert the batteries with the polarity in the correct direction.  
The polarity is indicated in/on the battery compartment.



- ▶ Slide the battery cover back into the main casing until it clicks into place.

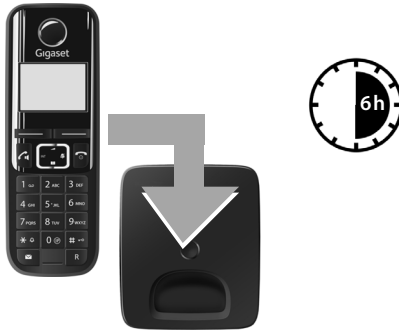
To reopen the battery cover, for instance to replace the batteries, press the grooved area at the top of the cover and slide it downwards.



## Initial charging and discharging of the batteries

The correct charge status can only be displayed if the batteries are first fully charged **and** discharged.

- ▶ Charge the handset in the base for **6 hours**.



### Please note

The handset must only be placed in the designated Gigaset C510/C510A base or the corresponding charging cradle.

- ▶ After charging, remove the handset from the base and only replace it when the batteries are **fully discharged**.

### Please note

- ◆ After the first battery charge **and** discharge, you may place your handset in the charger after every call.
- ◆ Always repeat the charging and discharging procedure if you remove the batteries from the handset and reinsert them.
- ◆ The batteries may warm up during charging. This is not dangerous.
- ◆ After a while, the charge capacity of the batteries will decrease for technical reasons.

## Registration

- ◆ **Delivery unit base station and handset:** The handset is pre-registered with the base station. If you have purchased a **model with multiple handsets**, all handsets will already be registered with the base station. **You do not need to register the handset again.** However, if a handset is not registered with the base station (**Register Handset** or **Place handset into base** flashes in the display), please register the handset as described below.
- ◆ **Delivery unit handset and charging cradle:** please register the handset as described below.

### Automatically registering the handset to the Gigaset C510/C510A base station

**Prerequisite:** The handset must not already be registered to a base.

**Register Handset** or **Place handset into base** flashes in the display.

- ◆ Place the handset with the **display facing up** in the base.

The handset registers automatically. Registration can take up to 5 minutes. Do not remove the handset from the base during this time.

### Please note

- ◆ Each key press interrupts automatic registration.
- ◆ If the handset is already registered to at least one base or if automatic registration does not work, the handset will have to be registered manually.

## Manually registering the handset to the Gigaset C510/C510A base station

You can register your handset on up to four bases. You must manually register the handset on both the handset (1) and the base (2).

### 1) On the handset

Menu ▶ Settings ▶ OK ▶ Registration ▶ OK ▶ Register Handset ▶ OK

▶ Enter the base system PIN (default setting: 0000) ▶ OK

The display shows **Handset is registering.**

### 2) On the base

Within **60 seconds** of entering the system PIN, press and (→ page 1) **hold** the registration/paging key (min. 3 seconds).

Registration takes approx. 1 minute.

Handsets are assigned the lowest available internal number (1-4). If the internal numbers 1-4 are already assigned to other devices, the number 4 is overwritten.

## Changing the display language

If you do not understand the language that has been set, press:

Menu ▶ 4 OK (press slowly) ▶ Select language ▶ OK (✓ = selected)

▶ (press and **hold** to return to idle status)

## Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm clock can be used.

Menu ▶ Settings ▶ OK ▶ Date/Time ▶ OK

▶ **Enter Date:** ▶ (enter the day, month and year, year, month and day in 8-digit format) ▶ OK

▶ **Enter Time:** ▶ (enter hours and minutes in 4-digit format) ▶ OK (display message: **Saved**)

▶ (press and **hold** to return to idle status)

### Please note

When entering the time and date, you can move the position of an entry to the left or right by pressing left or right on the control button.

## Display in idle status

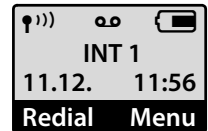
Once the phone is registered and the time set, the idle status is shown as in this example. If the answering machine is switched on (C510A), the answering machine icon will be displayed in the header. Your answering machine is set with a pre-recorded announcement.

The strength of the reception signal between base and handset:

- Good to poor:
- No reception:

Charge status of the batteries:

- Batteries charged to over 66%
- Batteries charged to between 34% and 66%
- Batteries charged to between 11% and 33%
- Flashes: batteries charged to below 11%
- Charging



## Activating/deactivating the handset

Press and **hold** the end call key to activate or deactivate the handset.

If you place a deactivated handset in the base or charging cradle, it will automatically be activated after a specific period of time (approx. 30 seconds).



## Your phone is now ready for use!




If you have any questions about using your phone, please read the tips on troubleshooting ("Questions and answers", → page 15) or contact our Customer Care team → page 15.

## Making calls


### Making external calls and ending calls

External calls are calls using the public telephone network.

 (Enter phone number) ▶ .


The number is dialled. (Or you can **first** press and **hold**  [dialling tone] and then enter the number.) During the call you can adjust the earpiece volume using  and set the volume with .

#### End the call/cancel dialling:

Press the end call key .

You can automatically insert a network provider dialling code before any phone number (see menu tree "Preselection" → page 17).

### Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing accept/speaker key .

Press the talk key  to accept the call.

When **Auto Answer** is activated, simply remove the handset from the base/charging cradle (see menu tree → page 17).

### Displaying the caller's number

When you receive a call, the caller's number will be displayed on your handset; the caller's name will be displayed if it is saved in the directory.

#### Prerequisites:

- 1 You have asked your network provider for the caller's number (CLIP) to be displayed on your handset screen.
- 2 The caller has asked the network provider for his number to be identified (CLI).

In the display you will see **External Call** if you have not requested Calling Line Identification, **Withheld** if the caller has withheld CLI or **Unavailable** if CLI has not been requested.

### Notes on calling line display (CLIP)

By default, the number of the caller is shown in the display of your Gigaset telephone. You do not have to make any other settings on your Gigaset telephone.

**However, if the caller's number is not displayed, this can be due to the following:**

- ◆ You have not ordered CLIP from your network provider or
- ◆ Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.

#### Is your telephone connected via a PABX/gateway?

You can establish this by checking for an additional device connected between your telephone and house connection, e.g., a PABX, gateway etc. In most cases, simply resetting this device will remedy the situation:

- ▶ Briefly disconnect the mains plug of your PABX. Re-insert the plug and wait for the device to restart.

#### If the caller number is still not displayed:

- ▶ Check the CLIP settings of your PABX and activate this function if necessary. In the user guide for the device, search for the term "CLIP" (or an alternative term such as "calling line identification", "phone number transmission", "caller ID", etc.). If necessary, contact the device manufacturer.

If this does not resolve the problem, it is possible that your network provider does not provide the CLIP service for this number.


#### Have you ordered the calling line display service from your network provider?



- ▶ Check whether your provider supports calling line display (CLIP) and that the function has been activated for you. If necessary, contact your provider.

Additional information on this subject can be found on the Gigaset homepage at: [www.gigaset.com/service](http://www.gigaset.com/service)

## Using speaker mode


#### Switching between earpiece and speaker mode:

During a call and when listening to the answering machine (C510A only), press the accept/speaker key  to activate or deactivate speaker mode. If speaker mode is activated, the key is lit up.

During a call, use  to open the menu for setting the speaker volume and use  to set the volume.


### Muting

You can mute your handset during a call. Your caller can no longer hear you.

Press the **right-hand** control key  during the call to activate/deactivate the function.




# Using the directory and lists

## Directory




To open the directory: press the **bottom** control key .

You can save up to 150 phone numbers (max. 32 digits) with corresponding names (max. 16 characters). Enter letters/characters → page 14.

### Saving the first number in the directory



-  ▶ **Dir. empty New Entry?** ▶ **OK**
- ▶  (Enter number) ▶ **OK**
- ▶  (Enter name) ▶ **OK**

### Saving a number in the directory

-  ▶ **Menu** ▶ **New Entry** ▶ **OK**
- ▶  (Enter number) ▶ **OK**
- ▶  (Enter name) ▶ **OK**

### Selecting a directory entry



Open the directory with . You have the following options:


- ◆ Use  to scroll through the entries until the required name is selected.
- ◆ Enter the first character of the name, if necessary scroll to the entry with the  key.

### Dialling with the directory

-  ▶  (Select entry) ▶ 


### Using other functions




-  ▶  (Select entry) ▶ **Menu**


The following functions can be selected with :


<b>New Entry</b>	Save new phone number.
<b>VIP Caller Melody</b>	Mark a directory entry as a VIP ( <b>VIP</b> ). You recognise VIP calls by the ringtone.
<b>Edit Entry</b>	Edit selected entry.
<b>Use Number</b>	Edit or add to the number. Then dial or select other functions from the <b>Menu</b> .
<b>Delete Entry</b>	Delete selected entry.
<b>Send Entry</b>	Send a single entry to another handset (→ page 8).
<b>Delete List</b>	Delete all directory entries.
<b>Send List</b>	Send the complete directory to another handset (→ page 8).
<b>Shortcut</b>	Assign the current entry to the IP key or a shortcut key (Ç next sections "Using the IP key" and "Using shortcut keys").

## Using the IP key



You can assign an **IP number** from the directory to the **digit key** .




-  ▶  (select entry) ▶ **Menu** ▶ **Shortcut** ▶ press the key 

**In idle status**, press and **hold** the digit key  **to start** dial preparation with the stored number.

When the **dial preparation screen is active** with some dial numbers, press and **hold** the digit key  to insert the stored number at the beginning of the already typed numbers.

### Using shortcut keys

You can assign directory entries to the keys –.

-  ▶  (select entry) ▶ **Menu** ▶ **Shortcut** ▶  (press the key you want to assign the number to)




**In idle status**, press and **hold** the required shortcut key **to dial**.

When the **dial preparation screen is active** with some dial numbers, press and **hold** the required shortcut key to insert the stored number at the current cursor position.

## Transferring the directory to another handset

### Prerequisites:




- ◆ The sending and receiving handsets must both be registered to the same base.
- ◆ The other handset and the base can send and receive directory entries.

-  ▶  (Select entry) ▶ **Menu**
- ▶ **Send Entry / Send List** ▶ **OK** ▶  (Select the internal number of the receiving handset) ▶ **OK**



## Using the redial list

This list contains the last ten numbers dialled.

### Dialling from the redial list

- Press **Redial** or  (briefly) ▶  (Select entry) ▶ 

### Managing entries in the redial list

- Press **Redial** or  (briefly) ▶  (Select entry) ▶ **Menu**


You can select the following settings:

<b>Use Number</b>	Edit or add to the number. Then dial or select other functions from the <b>Menu</b> .
<b>Copy to Directory</b>	Copy an entry to the directory.
<b>Delete Entry</b>	Delete selected entry.
<b>Delete List</b>	Delete all entries.





## Call List/Answering Machine List/Network Mailbox List

### Opening lists

After pressing the message key , you can see all lists containing messages and the network mailbox list. An **advisory tone** sounds as soon as a **new message** arrives in a list.

Depending in the type of the new entry, an icon appears in the display while in **idle status**:


Icon	New message ...
	... in the answering machine list (Gigaset C510A only) or on the network mailbox
	... in the <b>missed calls</b> list

The number of **new** entries is displayed under the corresponding icon.








#### Please note

If calls are saved in the network mailbox, you will receive a message if the appropriate settings have been set (depending on your network provider).

### Disabling/enabling message key flashing

You can select whether the message key  flashes (default setting) or does not flash when new messages arrive. Please do the following:

- Press the key sequence:


**Menu** ►       

The following is displayed:

**97**



- Press one of the following keys to select the message type:


 for missed calls


or  for messages on the answering machine (Gigaset C510A only)/network mailbox

Your selection is displayed (e.g. 5 for missed calls); the current setting flashes:

**975 SET: [0]**

- Press key  or , to set the behavior for new messages:

 message key flashes (it stops when the key is pressed)

or  message key does not flash

Your selection is displayed (e.g. 1):

**975 SET: [1]**

- Press the display key **OK**.

### Call list

**Prerequisite:** CLIP (→ page 7)

Depending on the type of list set, the call list contains (→ page 17)

- ◆ Accepted calls
- ◆ Missed calls
- ◆ Calls recorded by the answering machine (C510A only)


Depending on the type of list set, all numbers of the last 25 incoming calls are saved or just the missed calls are saved.

The calls list is displayed with the number of new messages:


#### Calls List:

**01**

### Opening the calls list

 ► **Calls List:** ► **OK**

The last incoming call is displayed.

If necessary, use  to select another entry.

### List entry

Example of list entries:


<b>New Call</b>	<b>02</b>
<b>1234567890</b>	
<b>12.06.12</b>	<b>08:34</b>
<b>Back</b>	<b>Menu</b>

- ◆ Status of entry
  - **New Call:** new missed call.
  - **Old Call:** entry already read.
  - **Call recv.:** call accepted.
  - **Answer M** (Gigaset C510A): the answering machine accepted the call. A message was left.


- ◆ Entry number


- ◆ Number or name of caller

- ◆ Call date and time (if set, → page 6).

Press the talk key  to call the selected caller back.

### Using other functions

 (Select entry) ► **Menu**

The following functions can be selected with :

<b>Delete Entry</b>	Delete current entry.
<b>Copy to Directory</b>	Copy an entry to the directory.
<b>Delete List</b>	<b>Warning!</b> All old and new entries will be deleted.

## Answering machine list (C510A only)

You can use the answering machine list to listen to the messages that are on the answering machine. The answering machine list is displayed with the number of new messages:

**Answ. Mach.:**

**02**

### Opening the voicemail list


 ▶ Answ. Mach.: ▶ OK

If you have new messages, playback will start with the first new message, otherwise with the first old message.

### Using other functions

During message playback:

Press the **Menu** display key, playback stops.

The following functions can be selected with :

<b>Dial Number</b>	Call back a caller.
<b>Continue</b>	Resume paused playback.
<b>Volume</b>	Set the volume.
<b>Copy to Directory</b>	Copy an entry to the directory.
<b>Delete all</b>	Delete all old messages.

## Operating the answering machine (C510A)


The answering machine is operated using the **keys on the base** (→ page 1) or from the **handset**. The telephone is supplied with a pre-recorded announcement. You can only record your own announcement messages using the handset. This pre-recorded announcement is used if no personal announcement is available.

If the memory is full, the answering machine switches itself off automatically. It switches itself on again automatically when you delete old messages.

## Operating the answering machine from the handset


### Switching the answering machine on/off

Menu ▶ Voice Mail ▶ OK ▶ Answerphone  
▶ OK (✓ = on)

When the answering machine is switched on, the  icon appears in the display.

### Recording your own announcement

Menu ▶ Voice Mail ▶ OK ▶ Announcements ▶ OK  
▶ Record Announcement ▶ OK  
▶ Press OK, talk after tone ▶ OK

You hear the ready tone (short tone). Now say your announcement (at least 3 seconds). Press **OK** to confirm or press  or **Back** to reject your recording. After recording, the announcement is played back for you to check.

### Please note:

Recording ends automatically when the max. recording time of 170 seconds is reached or if there is a break in speaking of more than 2 seconds.

### Playing back or deleting announcements







See menu tree → page 16.

### Playing/deleting messages

Open the voicemail list to play back messages.

### Stopping and controlling playback

During message playback:

-  Stop playback.  
Press  again to resume.
-  Go to the start of the current message.
- 2 x  Skip to the previous message.
-  Skip to the next message.
- 2 x  Skip ahead two messages.

### Deleting individual messages

Press the **Del.** display key during message playback.

### Deleting all old messages

During playback or pause:

Menu ▶ Delete all ▶ OK (Confirm the security prompt)

### Accepting a call from the answering machine

You can still accept a call while the answering machine is recording the message:

Press display key **Accept**

Recording stops and you can speak to the caller.

## Setting up the answering machine

The answering machine has already been preset at the factory. Individual settings can be adjusted using the handset.

Details on how to set a delay time, after which the answering machine is to answer a call, as well as details on how to set the recording length and activate call screening during the recording, are available from the menu tree → page 16.

### Setting a different language

You can change the language used for voice prompts and the pre-recorded announcement.

Menu ▶ Voice Mail ▶ OK ▶ Language ▶ OK

Select the language and press OK.

## Activating/deactivating two-way record

You can record an **external** call with the answering machine.

- ▶ Inform the caller that the call is being recorded. During the conversation:

**Menu** ▶ **Two-Way Recording**

Select and press **OK**.

Two-way record is indicated on the display by an advisory text and is added to the answering machine list as a new message.

To stop two-way record, press the display key **End**.

The maximum recording time depends on the memory available on the answering machine. If the memory is full, you will hear an end tone, the recording is aborted, and the call recorded up to that point is listed in the answering machine list as a new message.

## Assigning key 1 for speed dial to the answering machine or network mailbox

Simply press and **hold** key **1** on the handset and you will be connected directly to the answering machine/network mailbox.

See menu tree → page 16.


## Remote operation when on the move

You can check and activate your answering machine from any other telephone (hotel, pay phone etc.).

### Prerequisites:

- ◆ You have set a system PIN other than 0000 → page 17.
- ◆ The phone you are using for remote operation has tone dialling (DTMF) i.e., you hear different tones when you press the keys.



## Calling the answering machine and playing messages

 (Dial your own number) ▶ while listening to your announcement: press the **2** key and enter the system PIN

The following keys are used for operation:

- 1** Go to the start of the current message. Press twice to go back to the previous message.
- 2** Stop playback. Press again to resume.
- 3** Go to the next message.
- 0** Delete current message.

## Activating the answering machine


 (Enter your own number and allow the phone to ring until you hear the message: "Please enter PIN") ▶  enter system PIN

Your answering machine is activated. It tells you how much capacity is left. The messages are played. The answering machine cannot be deactivated remotely.

## Locating a handset (paging)


You can locate your handset using the base.

- ◆ **Briefly** press the registration/paging key on the base (→ page 1).
- ◆ All handsets will ring simultaneously (paging), even if the ringer melodies are deactivated.

**End paging:** briefly press the registration/paging key on the base station (→ page 1) or the talk key  on a handset.

## De-registering handsets

**Menu** ▶ **Settings** ▶ **OK** ▶ **Registration** ▶ **OK**

- ▶ **De-register Handset** ▶ **OK** ▶  Select handset ▶ **OK**
- ▶ Enter the base system PIN (default setting: 0000) ▶ **OK**
- ▶ **OK** (Confirm the security prompt)








The selected handset is de-registered.


## Using multiple handsets

### Making internal calls


Internal calls are free calls to other handsets that are registered to the same base.



To make a call to other handsets, press

- ◆  ▶  (Select internal number of handset ▶ **OK**) or  (Enter internal number directly), the handset is called or
- ◆  ▶ **Call All** ▶ **OK**, all handsets are called (alternatively you can also press and **hold** the control key  or press  ▶ .

To end the call, press the end call key .

### Internal consultation call/connecting a call

You are in conversation with an **external** participant. Press the control key  and call one or all handsets. The external participant hears the music on hold, if activated (→ page 17).

- ◆ **Before** the internal participant has answered, press the end call key ; the call is diverted to the participant who answers the call.
- ◆ **After** the internal participant has answered you can talk to him. Then press the end call key ; the call is diverted, or press the **Back** display key; you are reconnected to the external participant.

## Listening in to an external call

You are conducting an external call. An internal participant can listen in on this call and take part in the conversation (conference).

**Prerequisite:** the **Listening in** function is activated.


### Activating/deactivating listening in


Menu ▶ Settings ▶ OK ▶ Telephony ▶ OK


▶ Listening in ▶ OK (✓ = on)

### Internal listening in (conference)

You want to listen in to an existing external call.

Press and hold the  key. You can listen in to the call. All participants hear a signal tone.

**To end:** press the end call key . All participants hear a signal tone.

If the **first** internal participant presses the end call key , the handset that has "listened in" remains connected to the external participant.

## Setting the alarm clock


### Activating/deactivating the alarm clock

Menu ▶ Alarm Clock ▶ OK ▶ Activation

▶ OK (✓ = activated)

**If activated:**

▶ Enter wake-up time ▶ OK

If the alarm clock is set, the wake-up icon  will appear on the screen and the wake-up time will be displayed instead of the date.

### Entering/changing the wake-up time

Menu ▶ Alarm Clock ▶ OK ▶ Wake up time ▶ OK

Enter the wake-up time in hours and minutes, then press OK. The alarm clock is automatically activated after the wake-up time is entered/changed.

### Deactivating the wake-up call/ repeating after a pause (snooze mode)

**Prerequisite:** a wake-up call is sounding.

- ◆ Press the display key **Off**.  
The wake-up call is deactivated for 24 hours or
- ◆ Press the display key **Snooze** or any key. The wake-up call is deactivated and then repeated after 5 minutes. After the second repetition the wake-up call is deactivated for 24 hours.

## Phone settings


Setting earpiece and speaker volume, activating/deactivating warning tones, advisory tones and key tones, see menu tree → page 17.

Setting the display contrast and screensaver, see menu tree → page 17.

For details on setting the system PIN on the base, see menu tree → page 17.



### Changing the display language


Menu ▶ Settings ▶ OK ▶ Language ▶ OK

▶  Select language ▶ OK

The current language is indicated by ✓.

If you accidentally choose a language you do not understand:

 ▶  (press slowly)

▶  Select language ▶ OK (✓ = selected)

### Changing ringtones

#### ◆ Volume:

You can choose between five volumes and the "crescendo" ring (volume increases with each ring).

#### ◆ Ringtones:

You can select from a list of pre-loaded ringtones and melodies.

You can set different ringtones for the following functions:

- ◆ Internal calls
- ◆ External calls
- ◆ Alarm clock

### Setting the ringer volume

The ringer volume is the same for all types of ring.

In idle status:

 ▶ Ringer Volume ▶ OK ▶  Set the volume ▶ OK

#### Please note



You can also adjust the ringer volume via the menu (→ page 17).

### Setting ringtone

Set different ringtones for external calls, internal calls and the alarm clock.


#### For internal calls and the alarm clock


In idle status:

 ▶ Ringtones (Handset) ▶ OK ▶ Internal Calls / Alarm Clock ▶ OK ▶  Select melody ▶ OK (✓ = selected)

#### For external calls:

In idle status:

 ▶ Ringtones (Handset) ▶ OK ▶ External Calls ▶ OK

 can be used for the following:

## Melodies

You can set the ringtone as described above.

## Time Control

You can specify a time period when you do not want the telephone to signal external calls e.g., during the night.

**Activation** is switched on or off by pressing **OK** (✓ = activated).

## Settings

**Ringer off from: / Ringer off until:**  
Enter time in 4-digit format.

### Please note

During this period, you will continue to receive calls from numbers to which you have assigned a personalised melody in the directory (VIP).

## Anonymous Calls Silent

You can set your handset so that it does not ring for calls where Calling Line Identification has been withheld (not answering machine). The call will only be signalled on the display.

Switch the **Anonymous Calls Silent** function on or off by pressing **OK** (✓ = activated).

### Please note

You can also set the ringtones via the menu (→ page 17).


## Activating/deactivating the ringer

You can:

- ◆ Permanently deactivate the ringer in idle status or when receiving a call
- ◆ Deactivate the ringer for the current call only.

The ringer cannot be re-activated while a call is in progress.

## Deactivating the ringer permanently

Press and **hold** the star key **\*□**. The  icon appears in the display.

## Reactivating the ringer

Press and **hold** the star key **\*□**.

## Deactivating the ringer for the current call

Menu ▶ **Silent** ▶ **OK**

## Resetting the handset

You can reset individual settings and changes that you have made. Entries in the directory, the call list and the handset's registration to the base will be retained.

Menu ▶ **Settings** ▶ **OK** ▶ **System** ▶ **OK**

▶ **Reset Handset** ▶ **OK**

▶ **Reset to factory settings?** ▶ **OK**

## Changing the ringtones for the Gigaset C510A base

### ◆ Volume:

You can choose between five volumes and the "crescendo" ring. Select "0" to deactivate the base ringer.

### ◆ Ringtones:

You can set a ringtone for external calls.

### ◆ Time control:

You can specify when the base should not ring (e.g., during the night).

Menu ▶ **Settings** ▶ **OK** ▶ **Audio Settings** ▶ **OK**

▶ **Ringtones (Base)** ▶ **OK**

▶ **Ringer Volume/Ringer Melody/Time Control** ▶ **OK**

For more information on adjusting the settings, see page 12.

## Resetting the base to the default settings

When restoring factory settings:

- ◆ Individual settings are reset
- ◆ All lists are deleted

Only the date and time are retained.

## Software reset

Menu ▶ **Settings** ▶ **OK** ▶ **System** ▶ **OK** ▶ **Base Reset**

▶ **OK** ▶ **Reset to factory settings?** ▶ **OK**

## Hardware reset

Additionally

- ◆ All handsets are deregistered and
- ◆ The system PIN is reset to the original code **0000**.

Disconnect the power cable from the base. Hold down the registration/paging key (→ page 1) on the base and reconnect the power cable to the base at the same time. Release the key after approximately 5 seconds.

## Operating the base on the PABX

The following settings are only necessary if your PABX requires them, see the user guide for your PABX. When entering the digits, enter them **slowly** one after the other.

### Changing the dialling mode

Menu ▶ **\* 0** **# -** **0 0** **5** **JK** **# -** **1** **NO** **1** **NO** ▶ The number for the set dialling mode flashes: **0** = tone dialling (DTMF); **1** = pulse dialling (PD) ▶ enter number ▶ **OK**.

### Setting recall

Menu ▶ **\* 0** **# -** **0 0** **5** **JK** **# -** **1** **NO** **2** **OK** ▶ The number for the current recall flashes: **0** = 80 ms; **1** = 100 ms; **2** = 120 ms; **3** = 400 ms; **4** = 250 ms; **5** = 300 ms; **6** = 600 ms; **7** = 800 ms ▶ Enter number ▶ **OK**.

### Changing the pause after line seizure

You can set the length of the pause inserted between pressing the accept key **[4]** and transmitting the phone number.

Menu ▶ **\* 0** **# -** **0 0** **5** **JK** **# -** **1** **NO** **9** **WVZ** ▶ The number for the current pause length flashes: **1** = 1 sec.; **2** = 3 sec.; **3** = 7 sec. ▶ Enter number ▶ **OK**.

### Changing the pause after recall key

Menu ▶ **\* 0** **# -** **0 0** **5** **JK** **# -** **1** **NO** **4** **OK** ▶ The number for the current pause length flashes: **1** = 800 ms; **2** = 1600 ms; **3** = 3200 ms ▶ Enter number ▶ **OK**.

## Appendix

### Entering letters/characters

Press the relevant key the number of times indicated. **Briefly** press the hash key **[# -]** to switch from "Abc" to "123" mode, from "123" to "abc" mode and from "abc" to "Abc" mode.

### Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x	11x	12x	13x	14x	15x	16x
[1 NO]	1	€	£	\$	¥	α										
[2 ABC]	a	b	c	2	ä	á	à	â	ã	ç						
[3 DEF]	d	e	f	3	ë	é	è	ê								
[4 GHI]	g	h	i	4	ï	í	ì	î								
[5 JKL]	j	k	l	5												
[6 MNO]	m	n	o	6	ö	ñ	ó	ò	ô	õ						
[7 PQRS]	p	q	r	s	7	ß										
[8 TUV]	t	u	v	8	ü	ú	û									
[9 WXYZ]	w	x	y	9	ÿ	ý	æ	ø	ä							
[0 0]	[1]	.	,	?	!	~	0	+	-	:	;	‘	’	“	”	—
[* 0]	*	/	(	)	<	=	>	%								
[# -]			#	@	\	&	\$									

- 1) Space
- 2) Line break

### Specifications

#### Recommended batteries

Technology: Nickel-metal-hydride (NiMH)  
 Size: AAA (Micro, HR03)  
 Voltage: 1.2 V  
 Capacity: 400–800 mAh

The device is supplied with two approved batteries.

#### Base power consumption


In standby mode  
 - Charged handset in base approx. 0.7 W  
 - Handset not in base < 0.4 W  
 During a call approx. 0.5 W

#### General specifications

WDCT standard	is supported
Range	Up to 300 m outdoors Up to 50 m indoors
Base power supply	220 V ~/50 Hz
Environmental conditions in operation	+5°C to +45°C, 20% to 75% relative humidity
Standby time	220 hours
Talktime	20 hours
Operating time for 1.5 hours of calls per day - Without Eco Mode+ - With Eco Mode+	135 hours 90 hours
Charging time in charger	5.5 hours

## Questions and answers

If you have any queries about the use of your telephone, visit our website at [www.gigaset.com/service](http://www.gigaset.com/service) for assistance 24/7. The table below contains a list of common problems and possible solutions.


Problem	Cause	Solution
Nothing appears in the display.	The handset is not switched on.  The batteries are flat.	Press the end call key  for <b>approx. 3 seconds</b> or place the handset in the base. Charge or replace the batteries.
No wireless connection to the base, <b>Base</b> flashes in the display.	The handset is outside the range of the base. The base is not switched on.	Move the handset closer to the base.  Check the mains connector on the base → page 3.
<b>Place handset into base</b> or <b>Register Handset</b> flashes on the display.	The handset is not registered.	Register the handset → page 5.
You cannot hear a ringer melody/dialling tone from the fixed line network.	The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.	Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer: 3-4 assignment of telephone leads/EURO CTR37.
Error tone sounds after system PIN prompt.  PIN forgotten.	You have entered the wrong system PIN.	Reset the system PIN to the default setting 0000 → page 13. <b>All handsets are de-registered. All settings are reset. All lists are deleted.</b>



## Customer Care and Support


Hotline: 4006 706 007

## Menu tree

Your phone has an extensive range of features. These are offered in the form of menus.

To select a function while the phone is in **idle status**, press **Menu** or control key  (open menu), use the





 and  control key to scroll to the function you require and press **OK** to confirm.

**To return to idle status:** press and hold the  key.

### Alarm Clock

Activation	Activating/deactivating the alarm clock.
Wake up time	Input format: HHMM.

### Voice Mail

Play Messages	<div>Network Mailbox *</div> <div>Answer Machine *</div>	<p>Listening to messages on the network mailbox.  <b>Network Mailbox:</b> your network provider's answering machine; must be requested separately.</p> <p>Listening to messages on the answering machine.</p>
Answerphone **	Activating/deactivating the answering machine.	
Call Screening **	<div>Handset</div> <div>Base</div>	<p>You can use the loudspeaker on the handset to screen a message that is being recorded.</p> <p>You can use the loudspeaker on the base to screen a message that is being recorded.</p>
Announcements **	<div>Record Announcement</div> <div>Play Announcement</div> <div>Delete Announcement</div>	<p>Recording your own announcement → page 10.</p> <p>Playing your own announcement.</p> <p>Deleting your own announcement.</p>
Message Length **	<div>Unlimited</div> <div>1 Minute</div> <div>2 Minutes</div> <div>3 Minutes</div>	<p>Do not limit the recording time for each call.</p> <p>Limit the recording time to 1 minute per call.</p> <p>Limit the recording time to 2 minutes per call.</p> <p>Limit the recording time to 3 minutes per call.</p>
Ring Delay **	<div>Immediately</div> <div>10 sec</div> <div>18 sec</div> <div>30 sec</div> <div>Auto</div>	<p>Call is answered immediately.</p> <p>Call is answered after 10 seconds.</p> <p>Call is answered after 18 seconds.</p> <p>Call is answered after 30 seconds.</p> <p>If there are no new messages, the answering machine answers a call after <b>18 seconds</b>. If new messages are present, the answering machine accepts a call after just <b>10 seconds</b>.</p>
Network Mailbox	Entering or changing the number for the network mailbox.	
Set Key 1**	<div>Network Mailbox</div> <div>Answer Machine</div>	<p>Assign key  to network mailbox (in idle status, press and <b>hold</b> key  to dial).</p> <p>The network mailbox list can be displayed if your network provider supports this function and if the network mailbox has been assigned to key .</p> <p>Assign answering machine to key  (in idle status, press and <b>hold</b> to dial).</p>
Language	Setting the language used for voice prompts and the pre-recorded announcement → page 10.	

\* Only a base **with** an answering machine **and** number of network mailbox already entered.

\*\* Base **with** answering machine only.



## ⚙ Settings

Date/Time	Enter date (YYYYMMDD format), then time (HHMM format).			
Audio Settings	Call Volume	Earpiece Volume	Can be set to one of 5 levels.	
		Handsfree Volume	Can be set to one of 5 levels.	
	Ringer Volume	5 levels + "crescendo" available → page 12.		
	Advisory Tones	Activate/deactivate.		
	Battery Low	Activate/deactivate warning tone for low battery.		
	Ringtones (Handset)	External Calls	20 ringer melodies available → page 12.	
		Internal Calls		
		Alarm Clock		
	Ringtones (Base)	→ page 13		
Display	Screensaver	No Screensaver or Digital Clock available.		
	Contrast	The display contrast can be set to 9 levels.		
Language	Set the display language → page 12.			
Registration	Register Handset	Register the handset → page 6.		
	De-register Handset	De-register the handset → page 11.		
Telephony	Auto Answer	Activate/deactivate → page 7.		
	Listening in	Activate/deactivate the function → page 12.		
	Calls List Type	Missed Calls	→ page 9	
		All Calls	→ page 9	
	Preselection	Preselection Number	Network provider dialling code, should be inserted <b>automatically</b> before the dialled phone number.	
		With Preselection	First digits of the dialling codes, should be dialled <b>with</b> preselection.	
		Without Preselection	First digits of dialling codes, should be dialled <b>without</b> preselection.	
	Music on hold	Activating/deactivating music on hold.		
System	Reset Handset	Reset the handset → page 13.		
	Base Reset	Restore factory settings → page 13.		
	System PIN	Change system PIN (default setting is 0000).		
Eco Mode	Activate/deactivate → page 2.			